



JSSI

Q2 2017

BUSINESS AVIATION INDEX



JETSUPPORT.COM

INTRODUCTION

The JSSI Business Aviation Index tracks and reports on the global flight activity and utilization of close to 2,000 business aircraft, including jets, turboprops and helicopters. The report calculates the average flight hours flown per aircraft on a monthly basis and organizes this data into several key categories.

The JSSI Business Aviation Index is broken into four primary categories: Industry, Aircraft Type, Geographical Region and Aircraft Age. The data presented in this report is subject to the core variables in our business. These variables include, but are not limited to: accurate and timely flight hour reporting; customer addition and attrition; fleet demographic changes, such as fleet size or aircraft class; and any geopolitical events that may inhibit timely or accurate data collection.

The JSSI Business Aviation Index has

been further expanded to include financial ratings of the same segments in which flight hour activity is categorized. This financial rating methodology has been developed by JSSI and leverages a proprietary method of tracking, reporting and analyzing relevant data.

The data evaluates and determines both the Client Performance Score (CPS) and relevant trends. The *CPS* is a metric for each JSSI contract, derived from two components: 1) the average days to report flight hours, and 2) the average days to pay open invoices—both over a rolling 12-month period.

Trending using performance scores looks back by quarter over the last 12 months. A 12-month trend factor is assigned to indicate the number of aging categories in which a particular contract has either improved, or regressed, during the period.

ABOUT

For nearly 30 years, Jet Support Services, Inc. (JSSI), has been the leading independent provider of maintenance programs to the business aviation industry, covering virtually all makes and models of business aircraft, engines, and APUs.

JSSI provides customers with comprehensive, flexible and affordable financial programs and tools for managing the often unpredictable costs of operating and maintaining nearly all types of turbine-powered aircraft, including business and commercial jets, turboprops and helicopters. JSSI serves customers globally and manages maintenance services through its worldwide infrastructure of certified technical advisors.

JSSI has always been deeply committed to providing clients and the industry with the highest standard of service and excellence. The JSSI team adds further value by developing the most innovative products and services and expanding into new markets. JSSI publishes a quarterly Business Aviation Index to track flight hours and financial performance of business and commercial aircraft by region, industry and cabin type.

Flight hour activity provides powerful and unique insights into the state of the global economy. The information provided in this report could include technical or other mistakes or inaccuracies. JSSI makes no representations regarding the quality, accuracy, completeness or suitability of the materials on this or any other report, and disclaims any duty to keep this information current or accurate.

WELCOME MESSAGE

It is my pleasure to introduce the JSSI Business Aviation Index for Q2 2017. We hope that you find the report valuable as you analyze current market conditions and how they impact your business.

Unlike commercial aviation, which is largely driven by consumer spending, business aviation is a tool that is driven by the need for efficient travel to conduct core business activities. With a global fleet of close to 2,000 aircraft, across a wide array of industries, JSSI is in a unique position to capture comprehensive market data.

In the first quarter of 2013, JSSI published its first Business Aviation Index, tracking the average flight hour per aircraft. Since that time, the index has received coverage from outlets such as CNBC, Fox Business News, *The Wall Street Journal*, and many more. JSSI has been featured on programs such as CNBC's *Mad Money* with Jim Cramer, *Squawk on the Street*, and *Squawk Box Asia*.

JSSI is committed to delivering superior service and thought leadership to the industry, ultimately adding value for our customers and partners.

Regards,

A handwritten signature in black ink, appearing to read "Neil Book".

Neil Book
President and CEO

If you would like to discuss any of the data points or results in more detail, or would like to use this data in your reports, please contact the corresponding JSSI employee:

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5	OVERALL
10	INDUSTRY
22	AIRCRAFT TYPE
25	REGIONAL
35	AIRCRAFT AGE
38	OPERATOR TYPE
41	CPS SCORE AND TRENDING



Q2 2017 Results

QoQ Change
5.2%

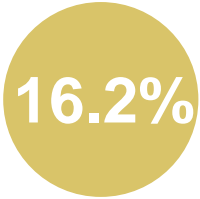
YoY Change
8.5%

YTD Change
6.1%

“Historically, the second quarter consistently delivers increased flight hour activity in comparison to the first quarter. The second quarter of 2017 is no exception and confirms our original positive outlook for 2017. For six months now, we have witnessed flight hours at levels not seen since the peaks of 2008.”



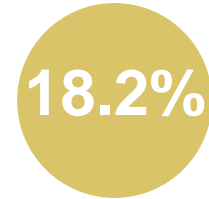
NEIL BOOK
PRESIDENT AND CEO, JSSI



QoQ *DECREASE*
Asia-Pacific



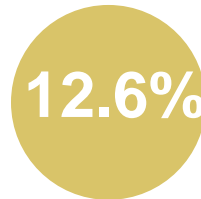
YTD *INCREASE*
North America



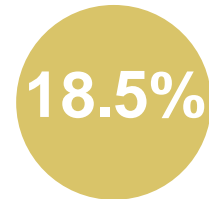
QoQ *INCREASE*
Europe



QoQ *DECREASE*
Manufacturing



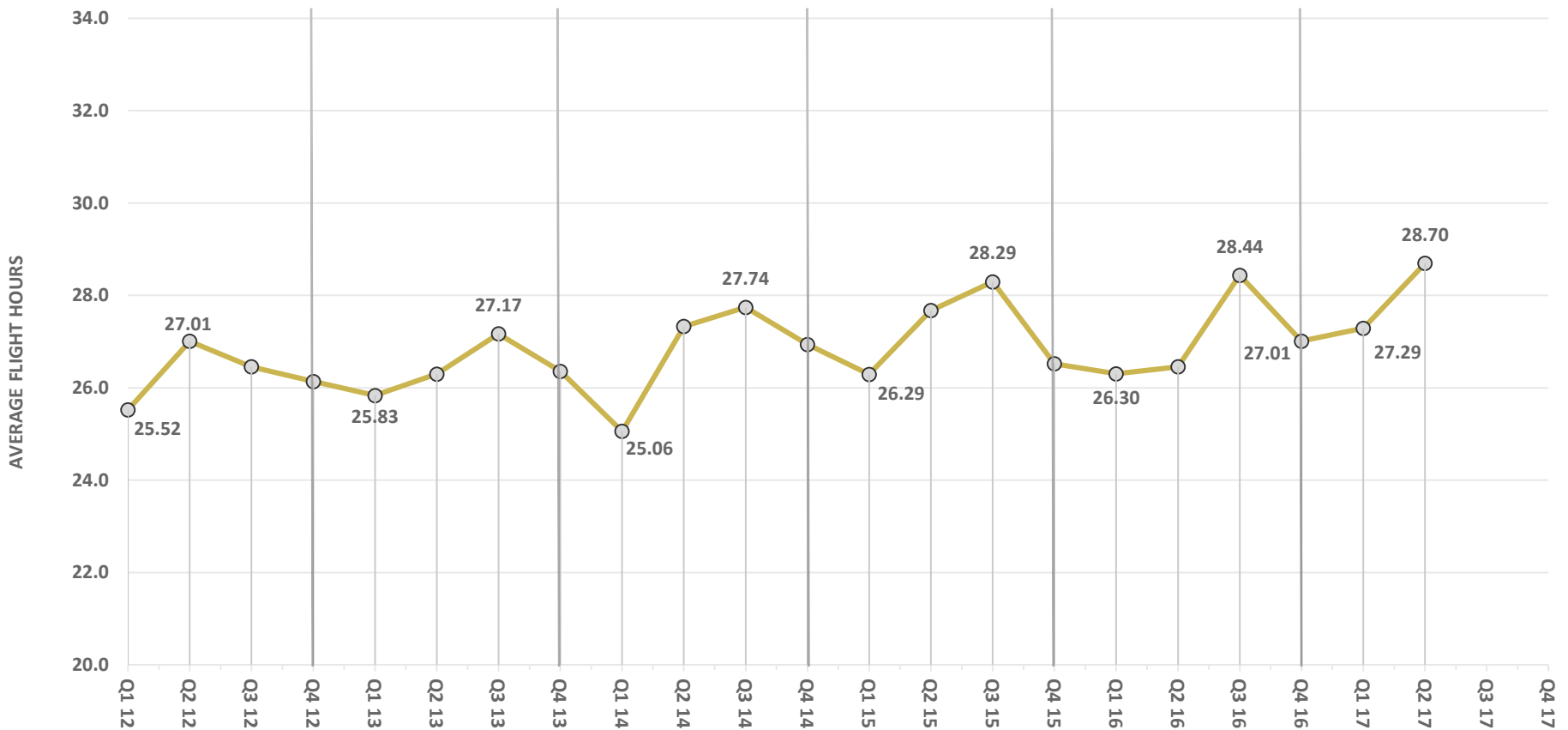
QoQ *INCREASE*
Power & Energy



YoY *INCREASE*
Construction

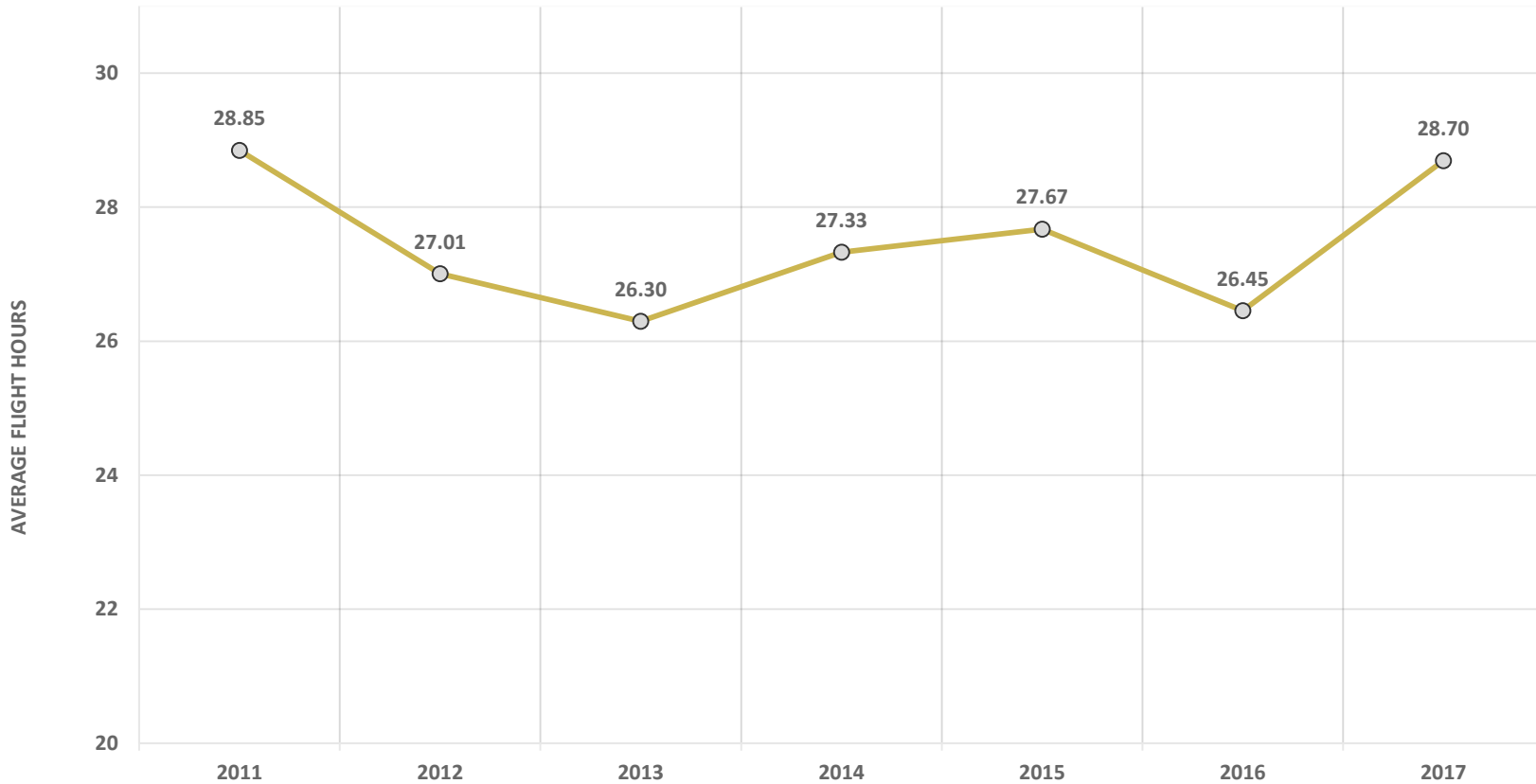
Q2 2017 Average Flight Hours QoQ

For the ninth consecutive year, flight hours increased as expected between Q1 and Q2. The largest QoQ increases occurred in the Construction sector, with a 15.6% increase, and the Power & Energy sector, with a 12.6% increase. Europe and Africa led the regional markets, with 18.2% and 9.0% increases in average flight hour utilization respectively. The 28.70 average flight hour utilization is the second highest level since flight hours averaged over 30 hours in late 2008.



Q2 2017 Average Flight Hours YoY

Q2 has historically produced the highest aircraft utilization period and includes some of the most popular travel months. Compared to the same period in 2016, Q2 2017 yielded a flight hour increase of 8.5%. This follows a strong Q1 and a 6.1% YTD increase over the previous year. This represents the highest level of utilization for the first half of a year since 2008.



Q2 2017 Flight Hour Activity by Industry

The JSSI Business Aviation Index tracks nine major industries. The report defines these industries as follows:

Aviation—Companies in this industry include those with a primary purpose to generate revenue through private charter or aviation-related services. It also includes companies with a core focus in aviation manufacturing, design or development.

Business Services—Companies in this industry include marketing and advertising, consulting, legal services, logistics and shipping, human resources, staffing, leasing, security, outsourcing, and facility management.

Construction—Companies in this industry include residential and commercial construction, bridge and roadway construction, excavations, demolitions, and large-scale services supporting the construction industry.

Consumer Goods—Companies that relate to items purchased by individuals and includes companies involved with food production, packaged goods, clothing, beverages, automobiles and electronics.

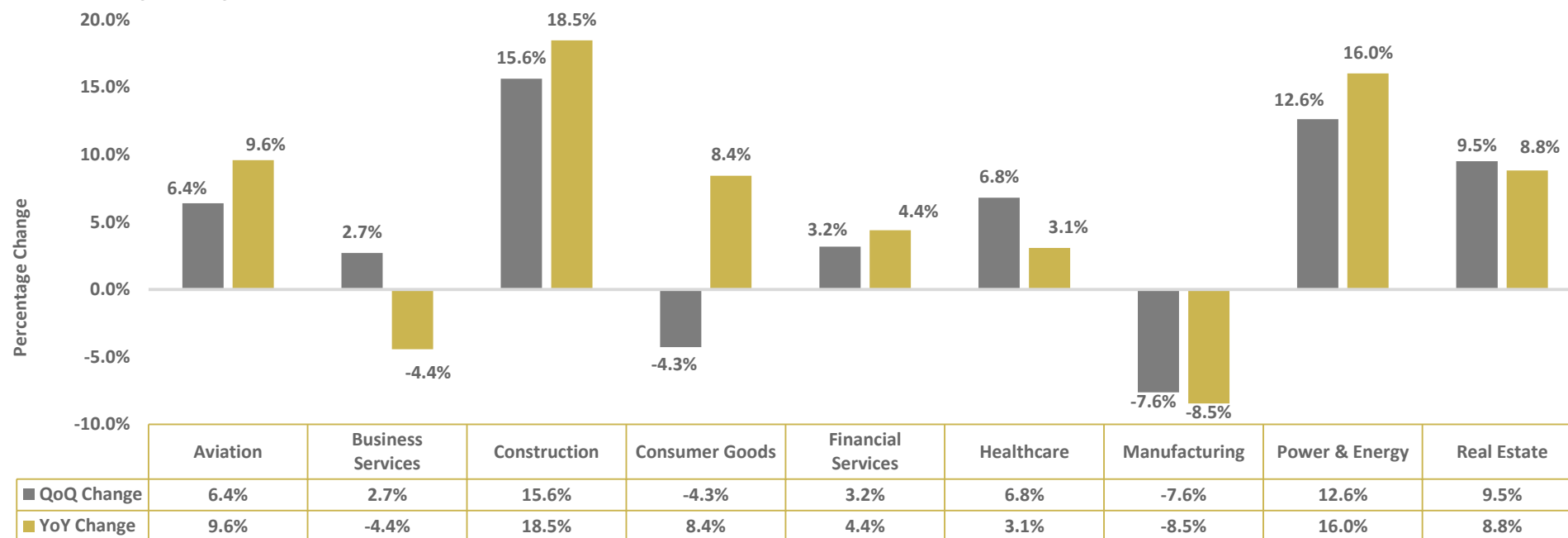
Financial Services—Companies that manage money, such as credit unions, banks, credit-card companies, insurance companies, accountancy companies, consumer-finance companies, stock brokerages, and investment funds.

Healthcare—Companies that provide goods and services that are used to treat patients, including hospitals, pharmaceutical companies, rehabilitation companies, or other service providers directly related to the medical system.

Manufacturing—Companies that engage in the mechanical, physical, or chemical transformation of materials, substances, or components that support the production of a final product.

Power & Energy—Companies that produce coal, oil, natural gas or electricity, as well as other service providers directly related to the creation or development of power and energy.

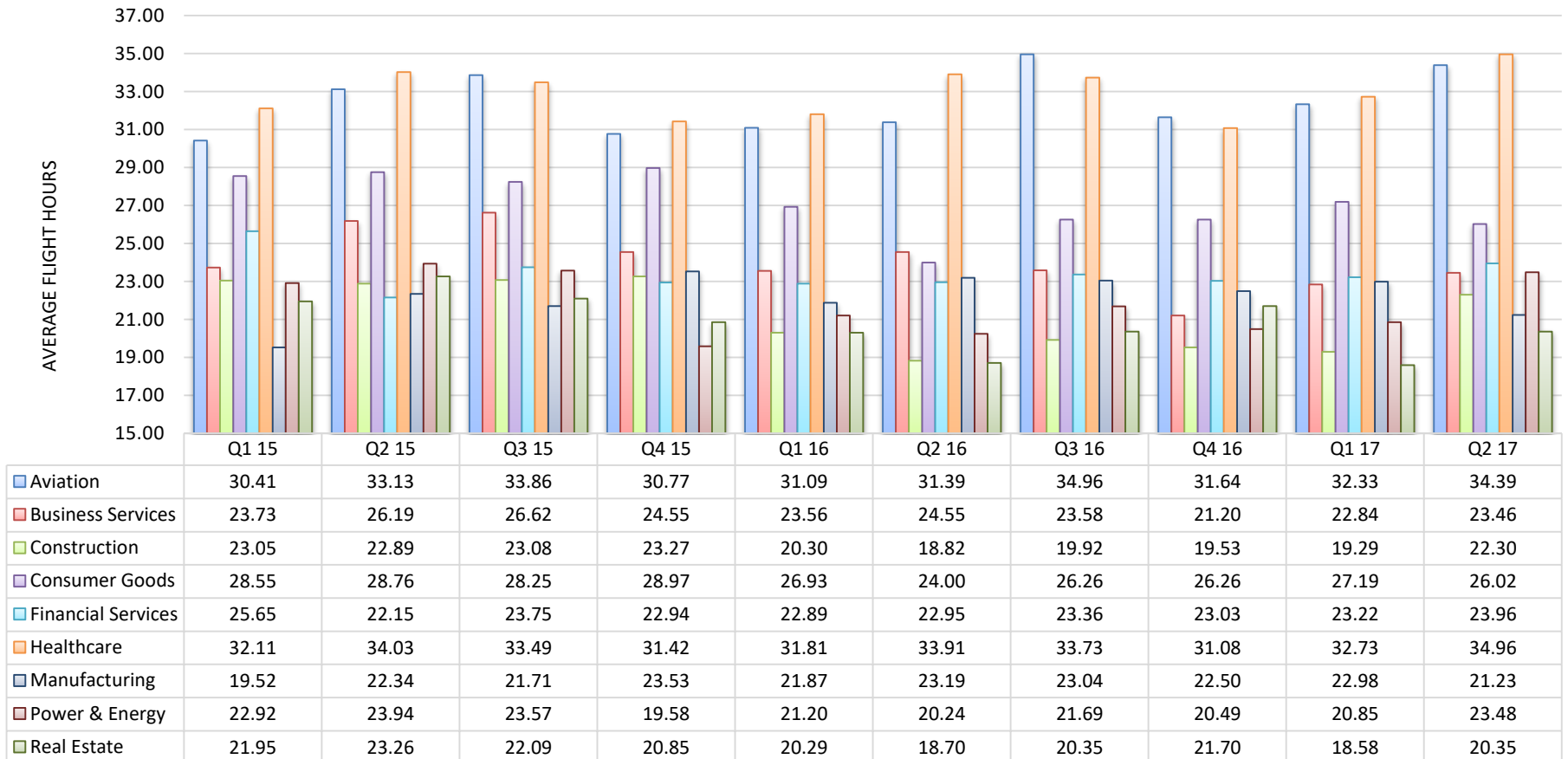
Real Estate—Companies that consist of land and building ownership and companies involved in the buying, selling, or leasing of retail or personal properties.



Q2 2017 Flight Hour Activity by Industry QoQ



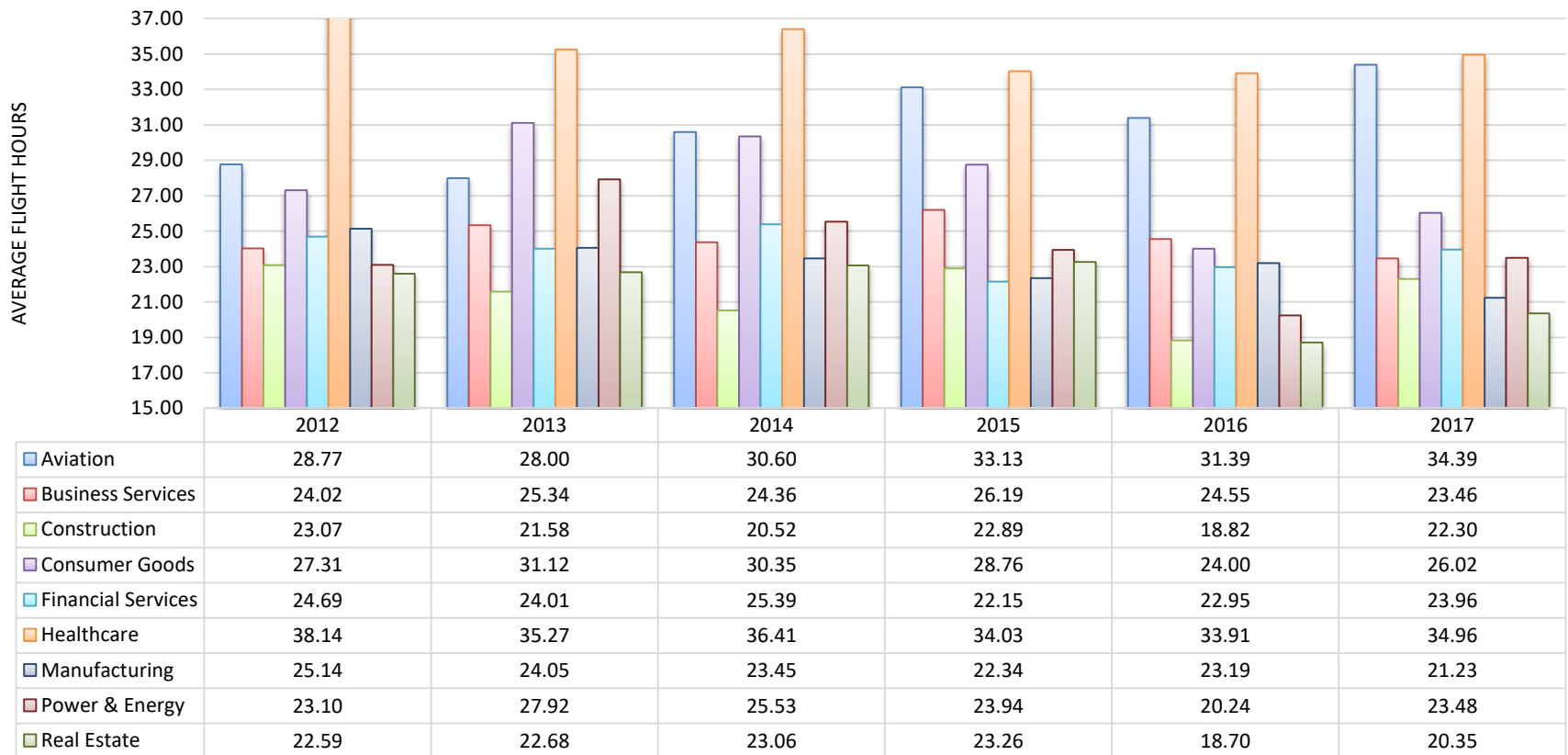
Seven of the nine industries included in this report demonstrated increases in utilization in Q2 2017. The largest QoQ average flight hour increases were seen in the Construction sector, with a 15.6% increase, and the Power & Energy sector, with a 12.6% increase. Other sectors also reported increased utilization, as follows: Real Estate reported a 9.5% increase, Healthcare reported a 6.8% increase, and Aviation reported a 6.5% increase. The only sectors to report a decrease were Manufacturing, with a (7.6%) decrease, and Consumer Goods, with a (4.3%) decrease.



Q2 2017 Flight Hour Activity by Industry YoY



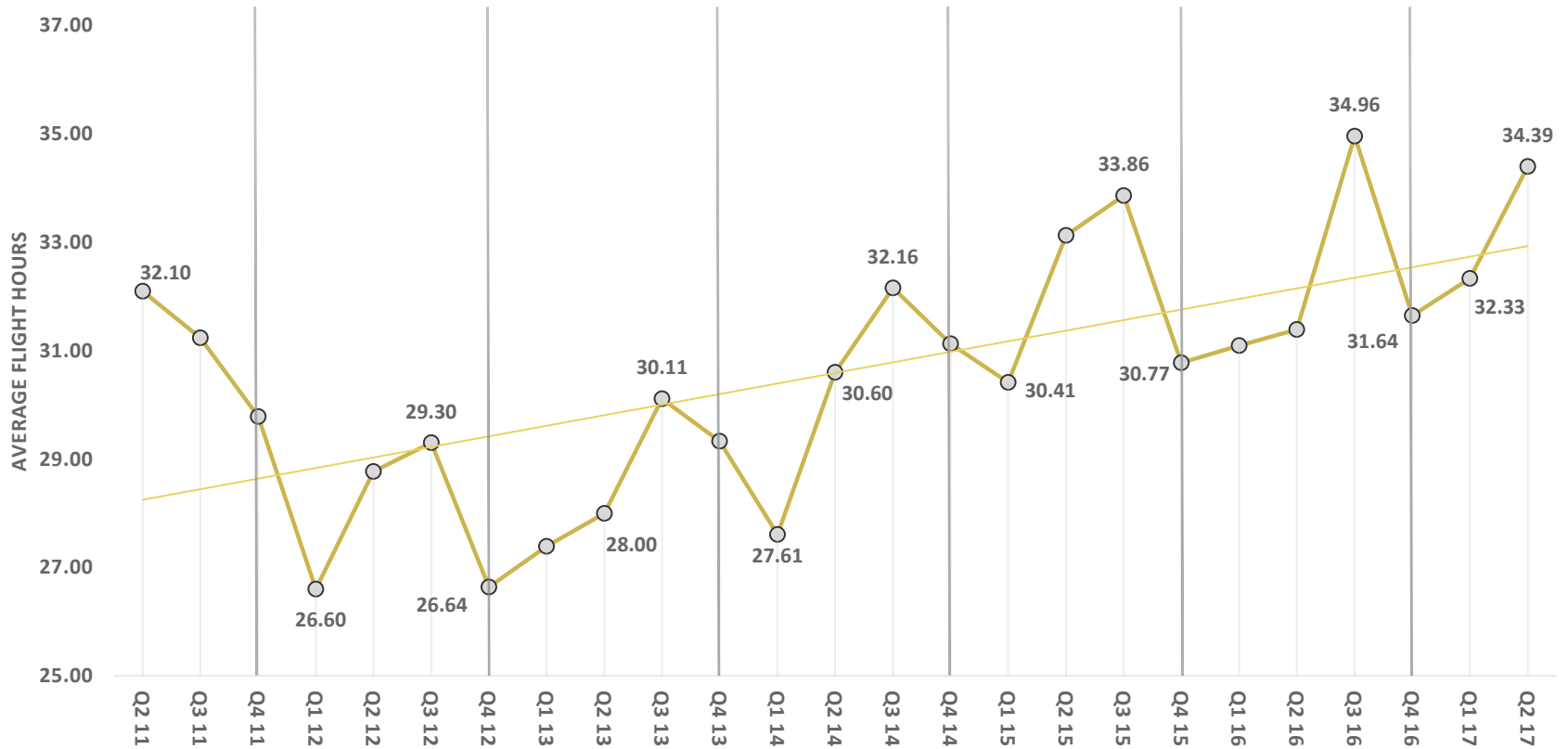
Seven of the nine industries included in this report demonstrated strong YoY growth in average utilization, when compared to Q2 of 2016. The largest average flight hour increases occurred in the Construction sector, with an 18.5% increase, and the Power & Industry sector, with a 16% increase. The only two industries to report decreased utilization YoY for Q2 were Manufacturing, with an (8.5%) decrease, and Business Services, with a (4.4%) decrease.



Q2 2017 Flight Hour Activity by Industry—Aviation

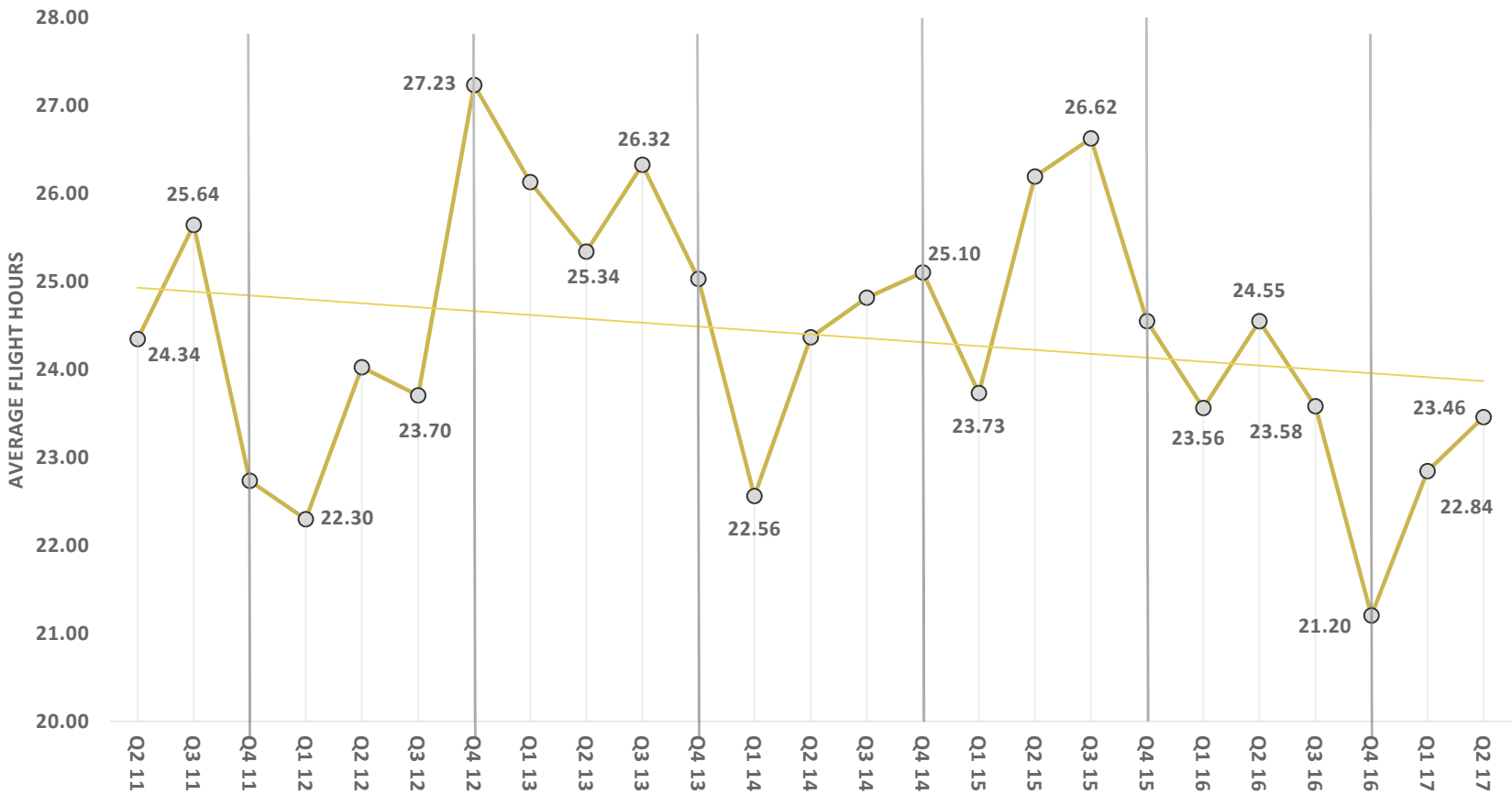


There was strong growth for the Aviation industry, with flight hours increasing 6.4% QoQ and 9.6% YoY. The summer months of Q2 are traditionally some of the most popular travel and vacation periods.



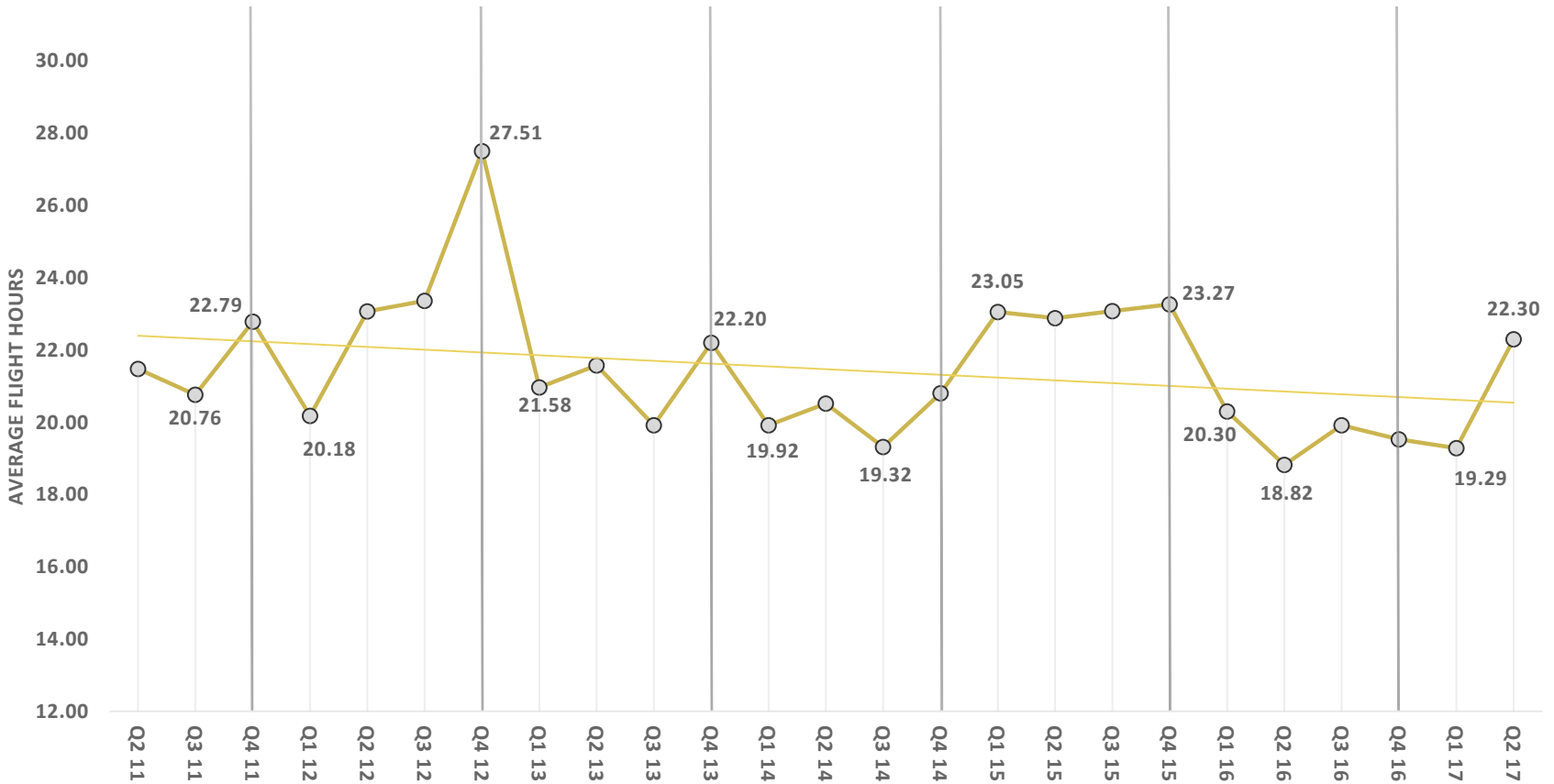
Q2 2017 Flight Hour Activity by Industry—Business Services

The Business Services sector reported almost 3% growth in comparison to Q1; however, YoY and YTD numbers convey a different story. The industry's last peak was in late 2015—since then, there have been large declines in utilization, with minimal signs of recovery.



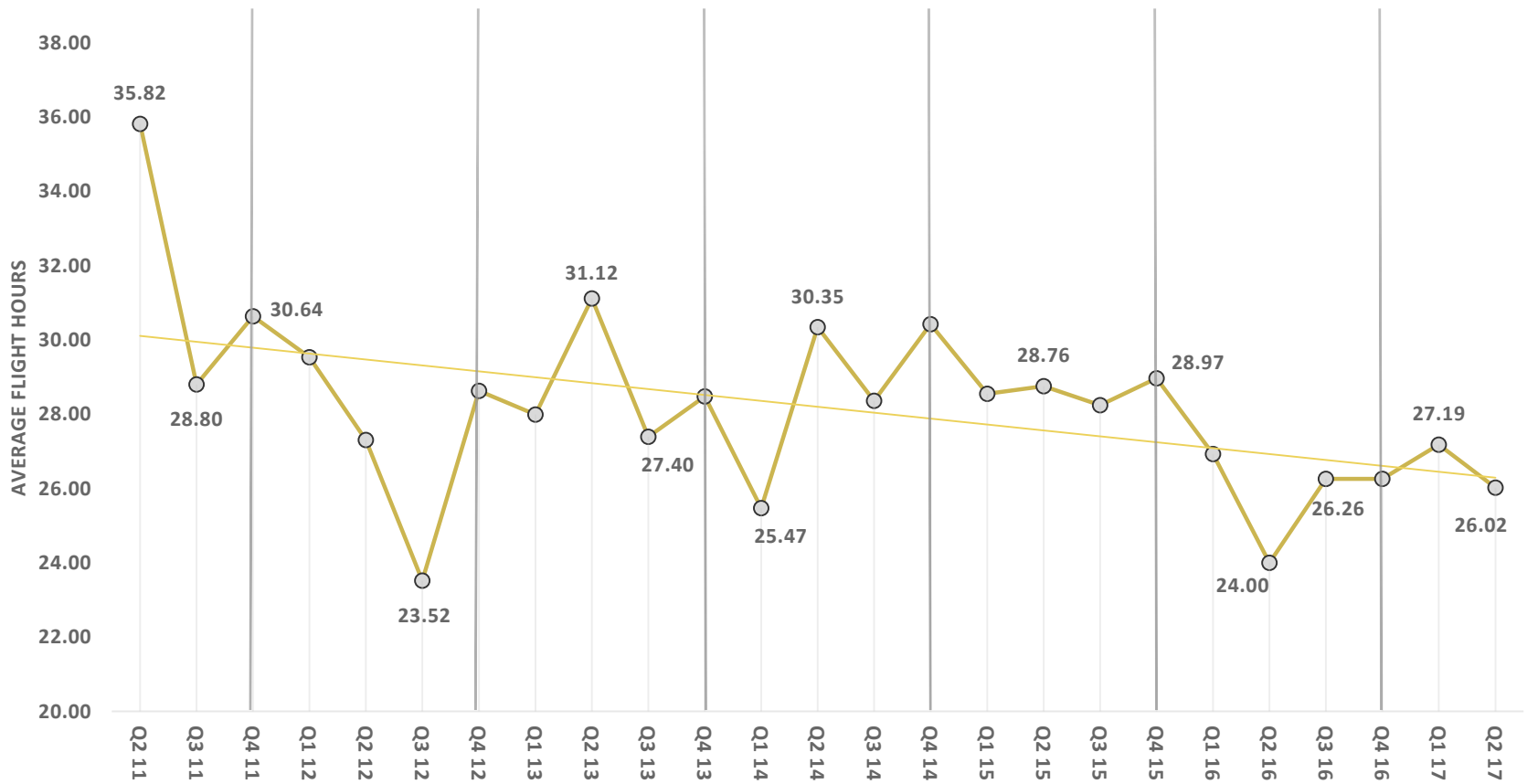
Q2 2017 Flight Hour Activity by Industry—Construction

The Construction industry reported one of the best quarters since 2014–2015. Flight hours increased 15.6% QoQ, 18.5% YoY, and 6.3% YTD.



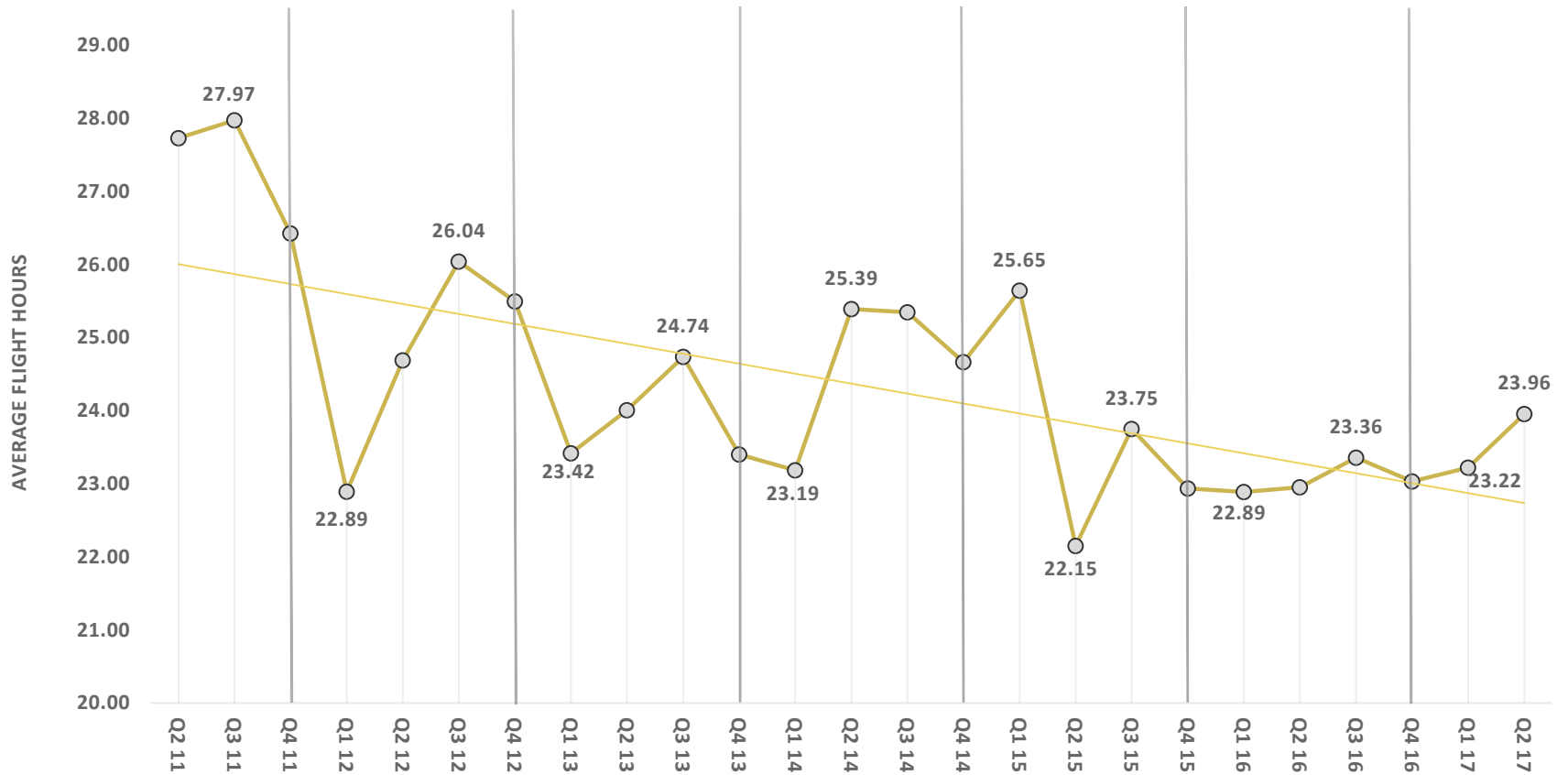
Q2 2017 Flight Hour Activity by Industry—Consumer Goods

The Consumer Goods industry reported an average Q2 in 2017, with flight hours decreasing (4.3%) QoQ. Overall utilization increased YoY by 8.4% and YTD by 4.5%. Significant shifts in consumer behavior continue to force companies operating in this sector to adapt their operation and business activities accordingly.



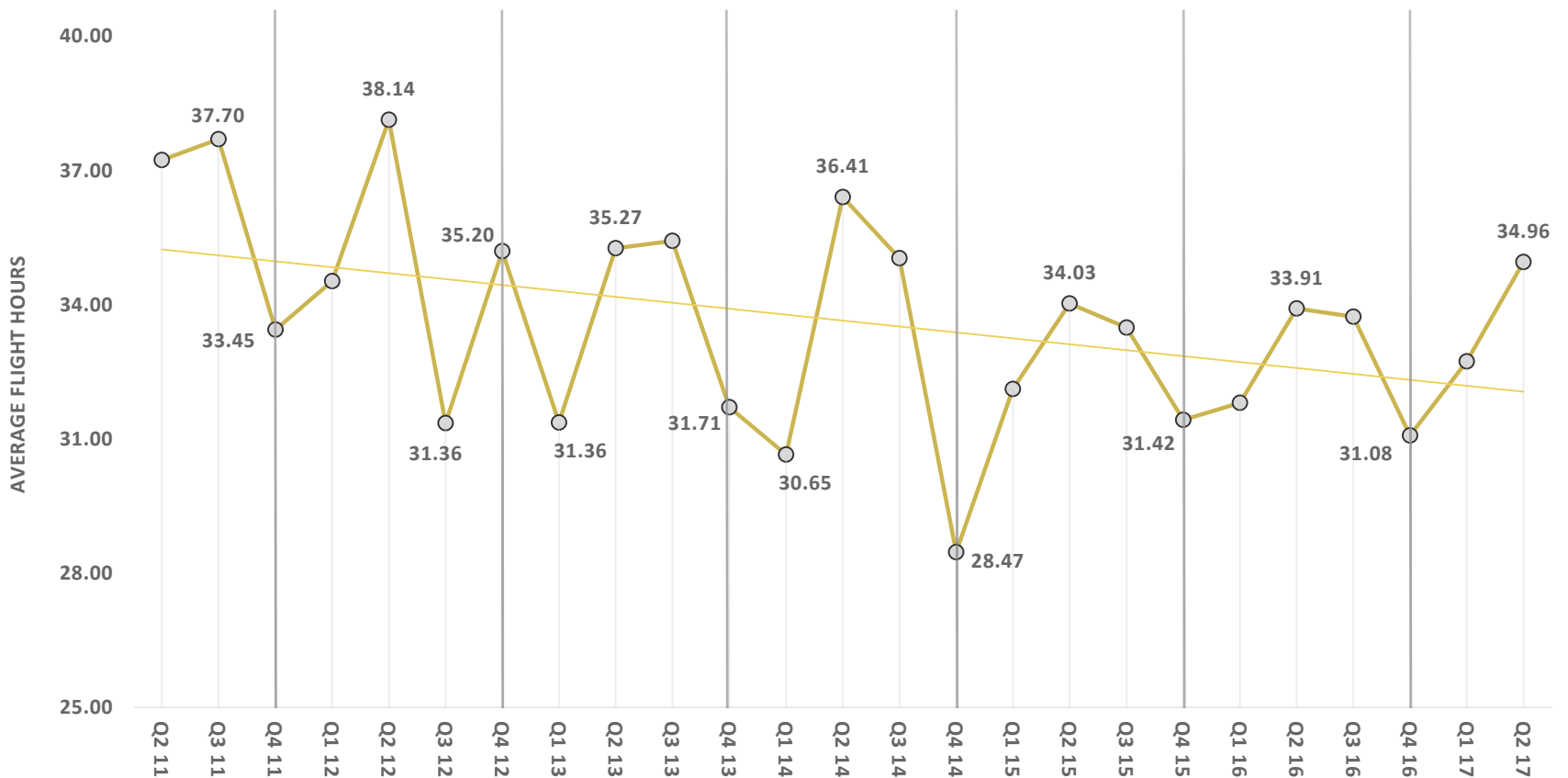
Q2 2017 Flight Hour Activity by Industry—Financial Services

The Financial Services sector showed minimal positive change in Q2 2017. However, with a 3.2% increase in flight activity QoQ, as well as a 4.4% increase YoY, flight hours continue to trend upward for this industry.



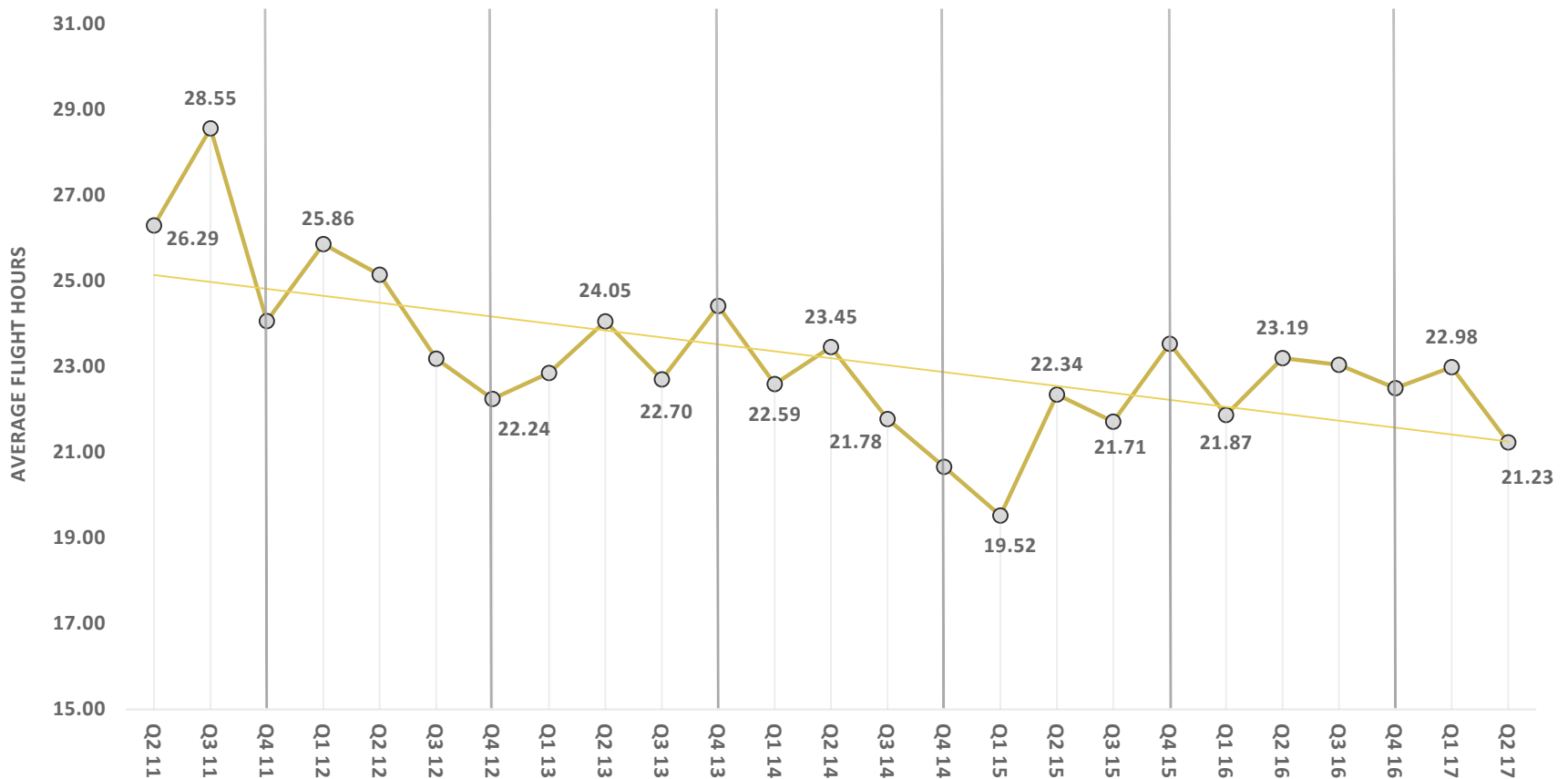
Q2 2017 Flight Hour Activity by Industry—Healthcare

The Healthcare industry demonstrated strong flight activity growth in Q2, with increases of 6.8% QoQ, 3.1% YoY, and 3.0% YTD. These numbers echo wider news regarding the Healthcare industry. Despite uncertainty around the future of healthcare plans in the United States, mergers and deal activity have continued to be high in this sector.



Q2 2017 Flight Hour Activity by Industry—Manufacturing

The Manufacturing industry continued its ongoing decline in utilization and reported a large decrease of (7.6%) QoQ. This trend is underlined further by a YoY decrease of (8.5%) and a YTD decrease of (1.9%).



Q2 2017 Flight Hour Activity by Industry—Power & Energy

The Power & Energy sector reported a 12.6% QoQ increase in flight hours. Compared to 2016, flight hours showed a 16% increase. This increase builds on an all-time low in utilization the industry reached in 2015–2016. Oil prices also remained resilient in April and May 2017.

12.6%

QoQ

16.0%

YoY

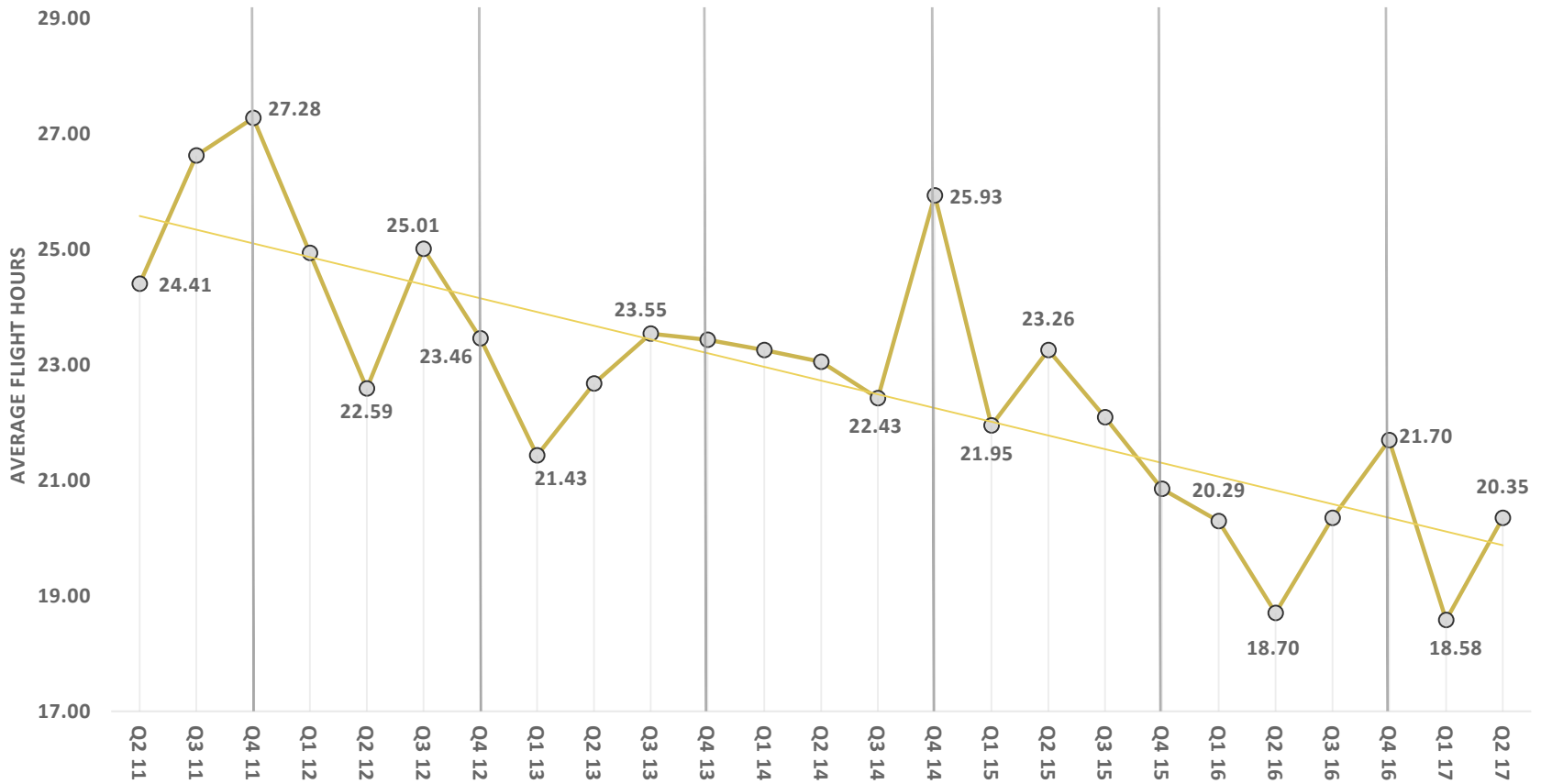
7.0%

YTD



Q2 2017 Flight Hour Activity by Industry—Real Estate

The Real Estate sector reported a strong Q2. Flight hours increased 9.5% QoQ and 8.8% YoY. This growth reflects strong Real Estate markets in Asia, India and Australia. In addition, interest rates in Europe have reached all-time lows, encouraging more borrowing for Real Estate purchases.



Q2 2017 Flight Hour Activity by Aircraft Type

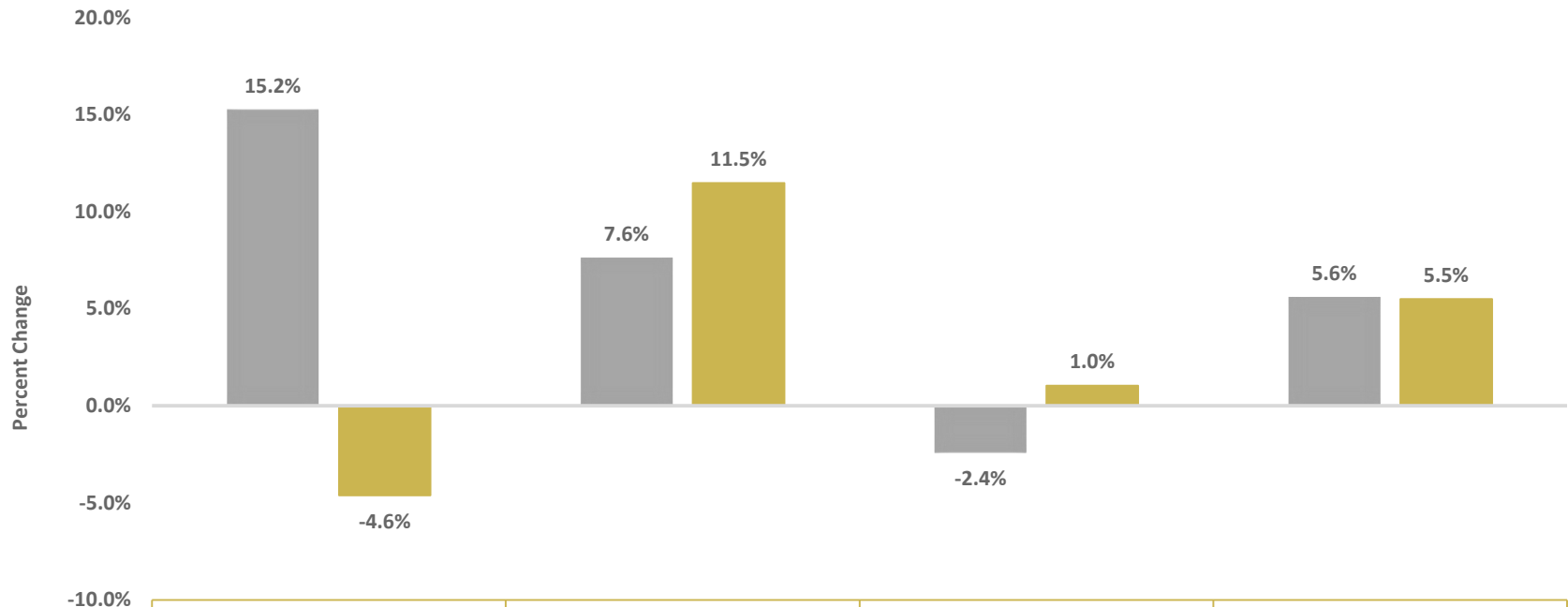
The JSSI Business Aviation Index tracks four major Aircraft Type categories. The report defines these types as follows:

Helicopter—This aircraft type leverages rotors to supply lift and can take off and land vertically. The aircraft’s attributes allow it to hover, fly forward and laterally, and operate in areas and regions where fixed-wing aircraft cannot.

Large Cabin—This aircraft type is classified as any aircraft with a maximum take-off weight of 38,000 pounds or greater.

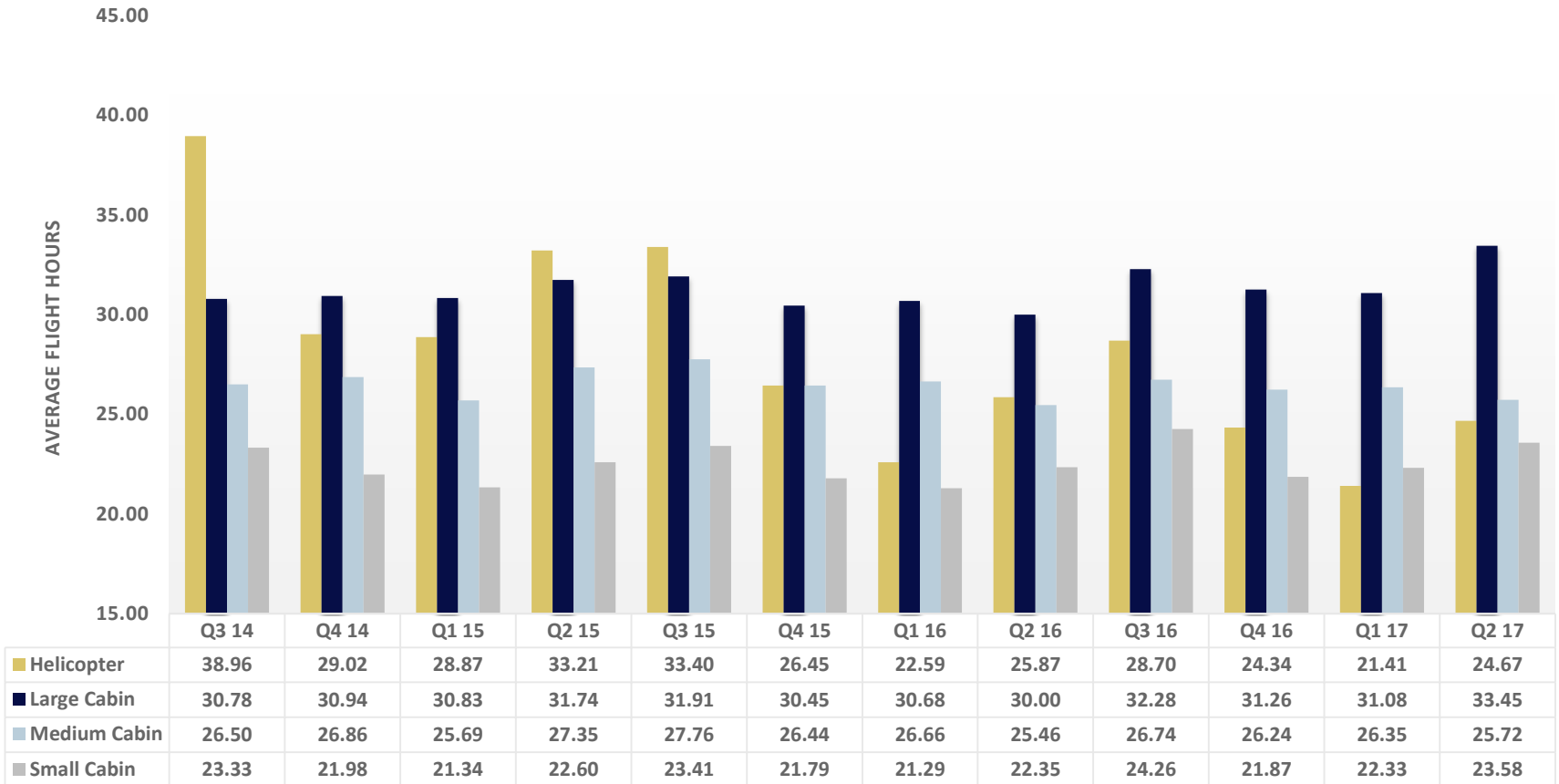
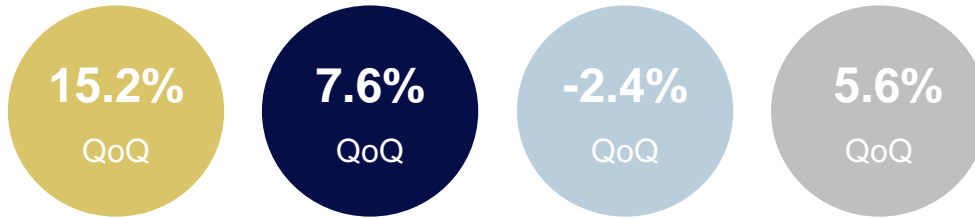
Medium Cabin—This aircraft type is classified as any aircraft with a maximum take-off weight between 20,000–38,000 pounds.

Small Cabin—This aircraft type is classified as any aircraft with a maximum take-off weight below 20,000 pounds.

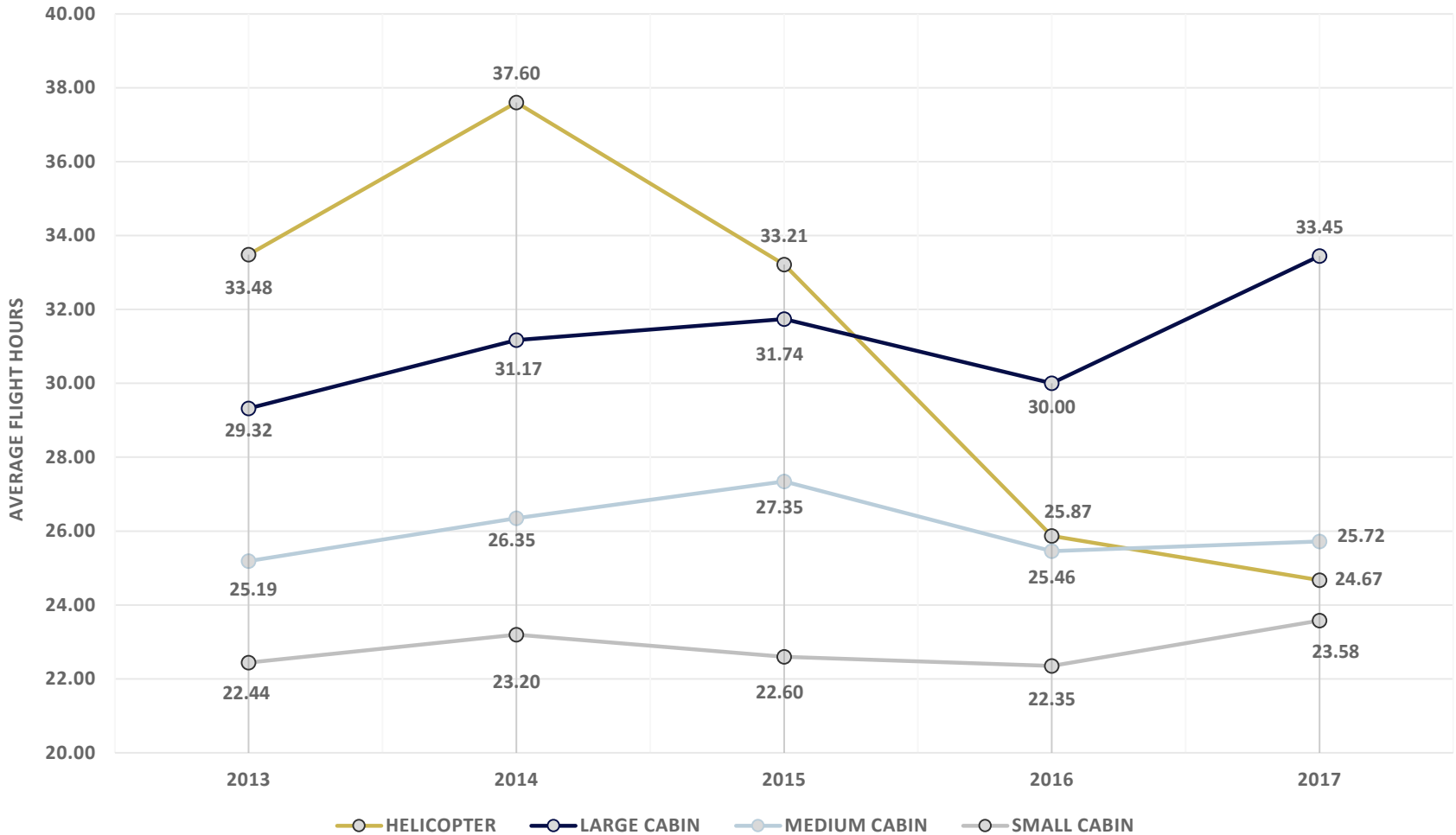
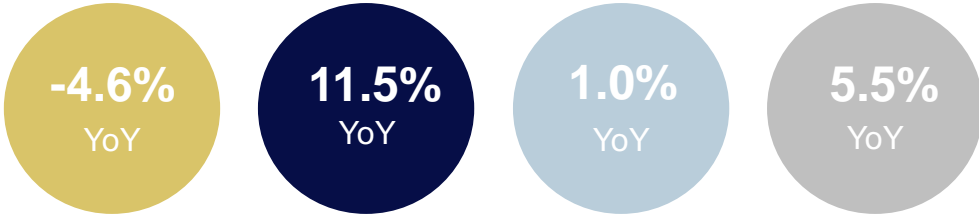


	Helicopter	Large Cabin	Medium Cabin	Small Cabin
■ QoQ Change	15.2%	7.6%	-2.4%	5.6%
■ YoY Change	-4.6%	11.5%	1.0%	5.5%

Q2 2017 Flight Hour Activity by Aircraft Type QoQ



Q2 2017 Flight Hour Activity by Aircraft Type YoY



Q2 2017 Flight Hour Activity by Region



The JSSI Business Aviation Index tracks seven major regions. The report defines these regions in the following manner:

Africa—This category includes all sub-regions of the African continent, including the Northern, Southern, Eastern and Western sub-regions and surrounding islands of the continent.

Asia-Pacific—This category includes all of the ASEAN countries, East Asia, the Pacific Islands, and the SAARC countries.

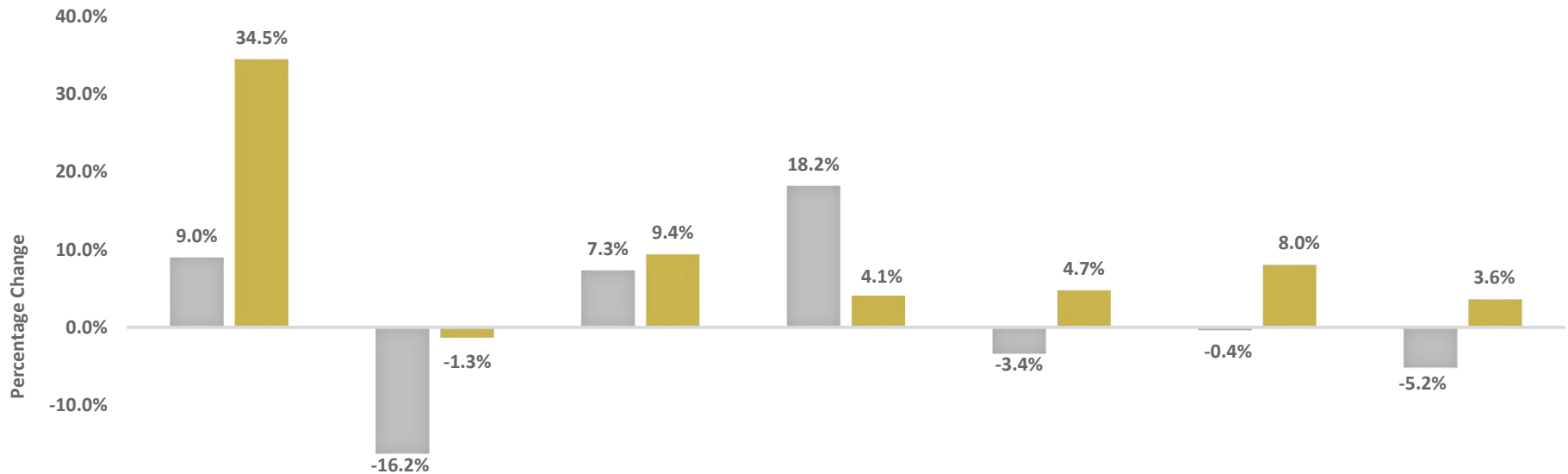
Central America—This category includes the countries of Belize, Costa Rica, El Salvador, Guatemala, Honduras, Nicaragua, Panama and Mexico.

Europe—This category includes Eastern, Western, Northern and Southern regions of Europe.

Middle East—This category includes Iran, Asia Minor, Mesopotamia, the Levant and the Arabian Peninsula.

North America—This category includes the United States of America, Canada and surrounding islands and territories.

South America—This category includes Venezuela, Columbia, Ecuador, Peru, Bolivia, Paraguay, Brazil, Argentina, Chile, Uruguay and surrounding islands.

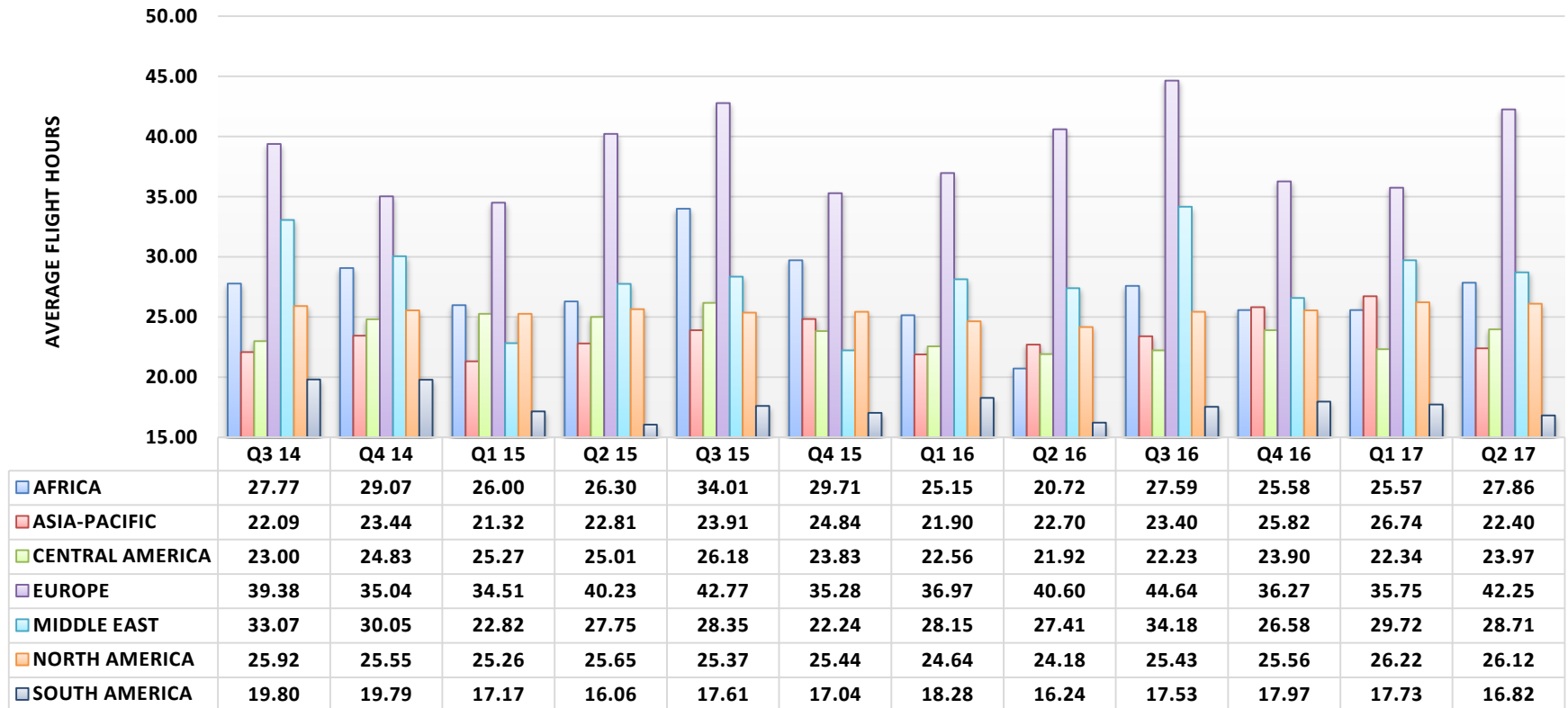


	Africa	Asia-Pacific	Central America	Europe	Middle East	North America	South America
■ QoQ Change	9.0%	-16.2%	7.3%	18.2%	-3.4%	-0.4%	-5.2%
■ YoY Change	34.5%	-1.3%	9.4%	4.1%	4.7%	8.0%	3.6%

Q2 2017 Flight Hour Activity by Region QoQ

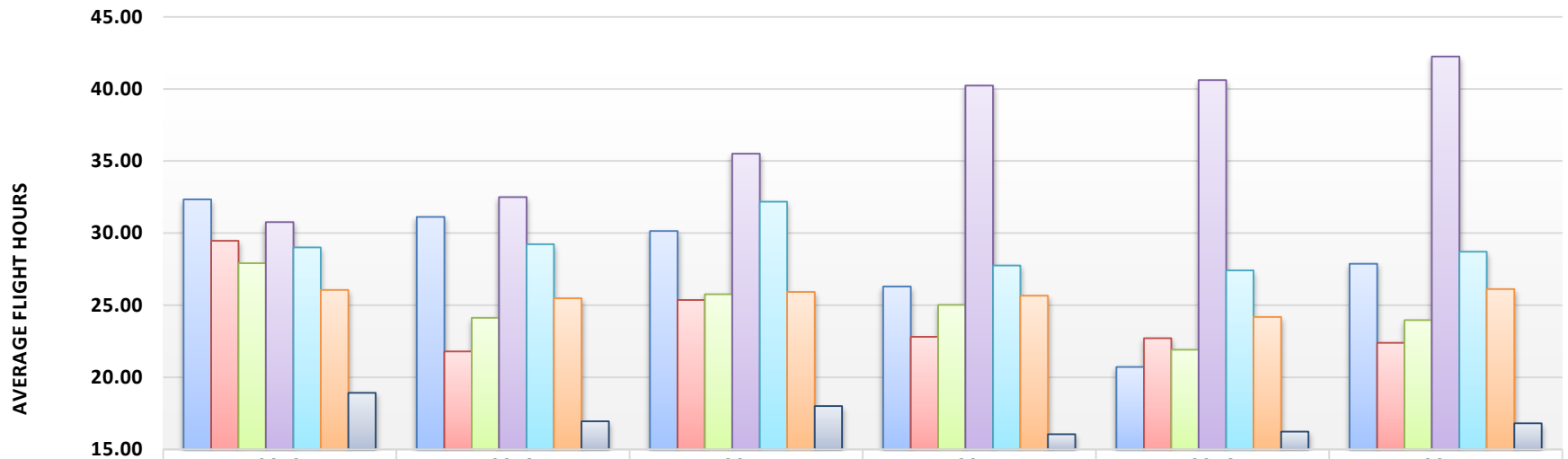


Q2 2017 showed various utilization changes when comparing QoQ flight activity by region. Three of the seven regions included in this report demonstrated an increase in flight hour activity, as follows: Africa increased by 9%, Central America increased by 7.3%, and Europe increased by 18.2%. Of the remaining regions, Asia-Pacific reported the largest decrease, with activity dropping (16.2%). The Middle East reported a decrease in utilization of (5.2%) and South America decreased (3.4%). North America, however, showed relatively little change in flight hours, with a decrease of (0.4%). This represents approximately 0.1 flight hour.



Q2 2017 Flight Hour Activity by Region YoY

When compared to overall activity in 2016, YoY regional numbers for Q2 2017 showed strong increases in flight hour activity across almost all regions. Of the seven regions included in this report, only Asia-Pacific reported a decrease in utilization, with a (1.3%) decrease YoY. The strongest region in this period was Africa, with a 34.5% increase. Of the remaining regions, Central America reported a 9.4% increase and North America an 8% increase.

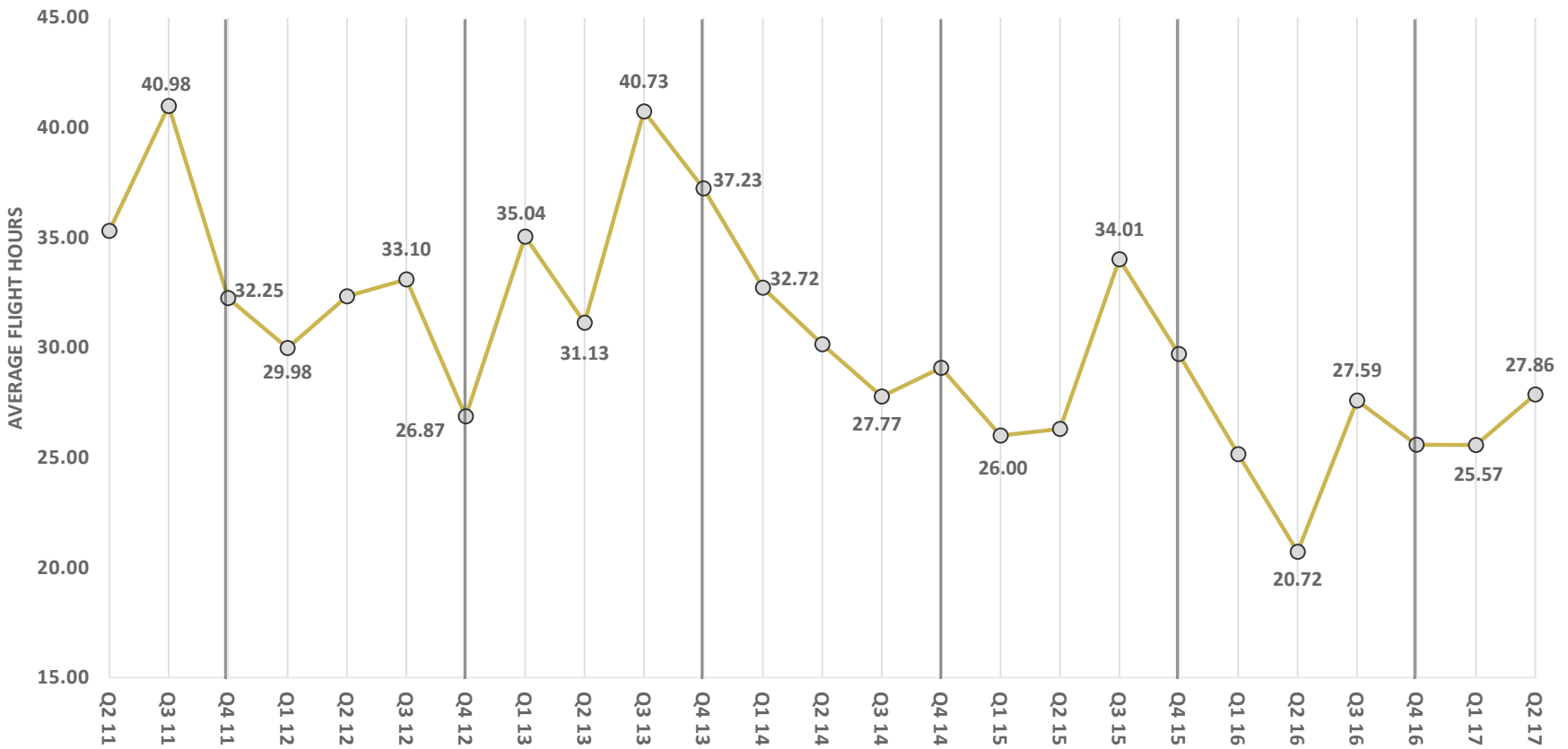


	2012	2013	2014	2015	2016	2017
AFRICA	32.33	31.13	30.14	26.30	20.72	27.86
ASIA-PACIFIC	29.47	21.80	25.35	22.81	22.70	22.40
CENTRAL AMERICA	27.92	24.13	25.77	25.01	21.92	23.97
EUROPE	30.76	32.50	35.52	40.23	40.60	42.25
MIDDLE EAST	29.01	29.23	32.17	27.75	27.41	28.71
NORTH AMERICA	26.07	25.47	25.92	25.65	24.18	26.12
SOUTH AMERICA	18.92	16.95	18.00	16.06	16.24	16.82

Q2 2017 Flight Hour Activity by Region—Africa



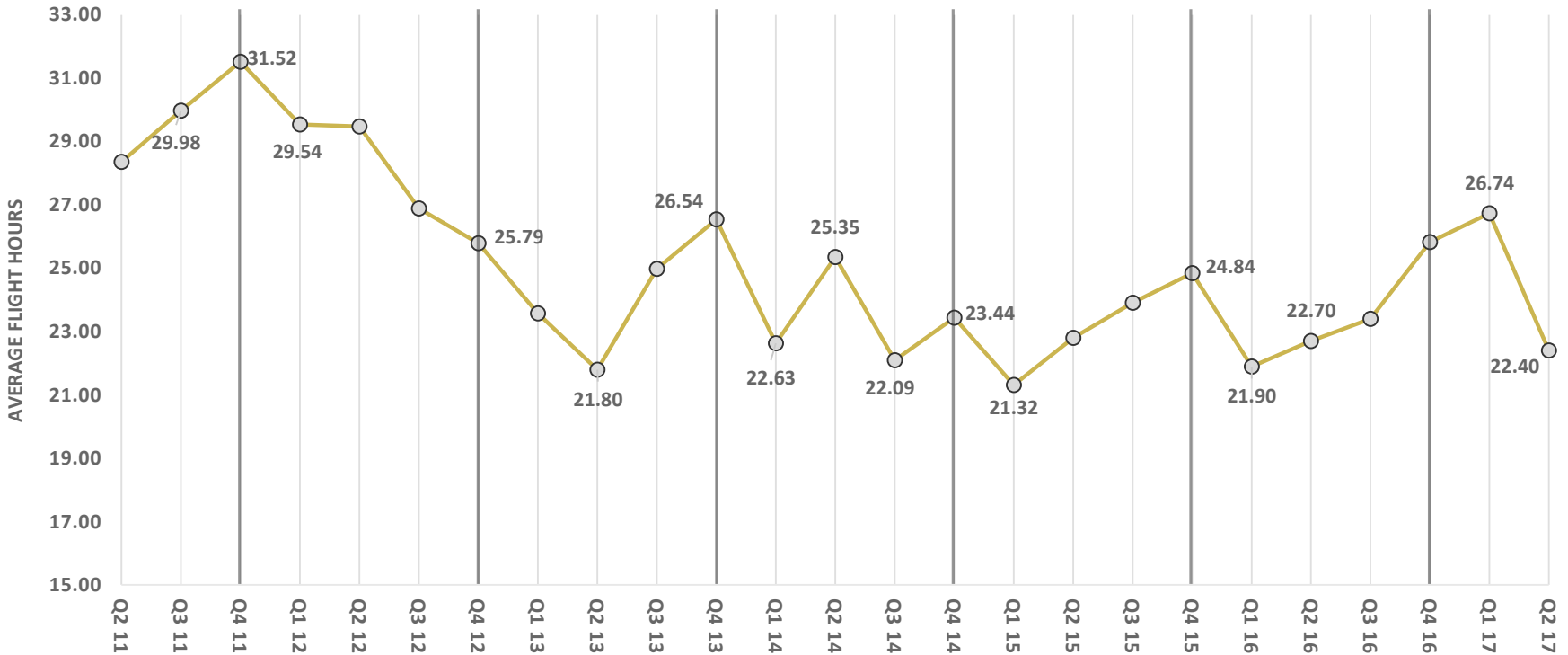
Africa reported strong numbers for Q2 2017. Flight activity increased 9% QoQ, 34% YoY and 16.5% YTD.



Q2 2017 Flight Hour Activity by Region—Asia-Pacific



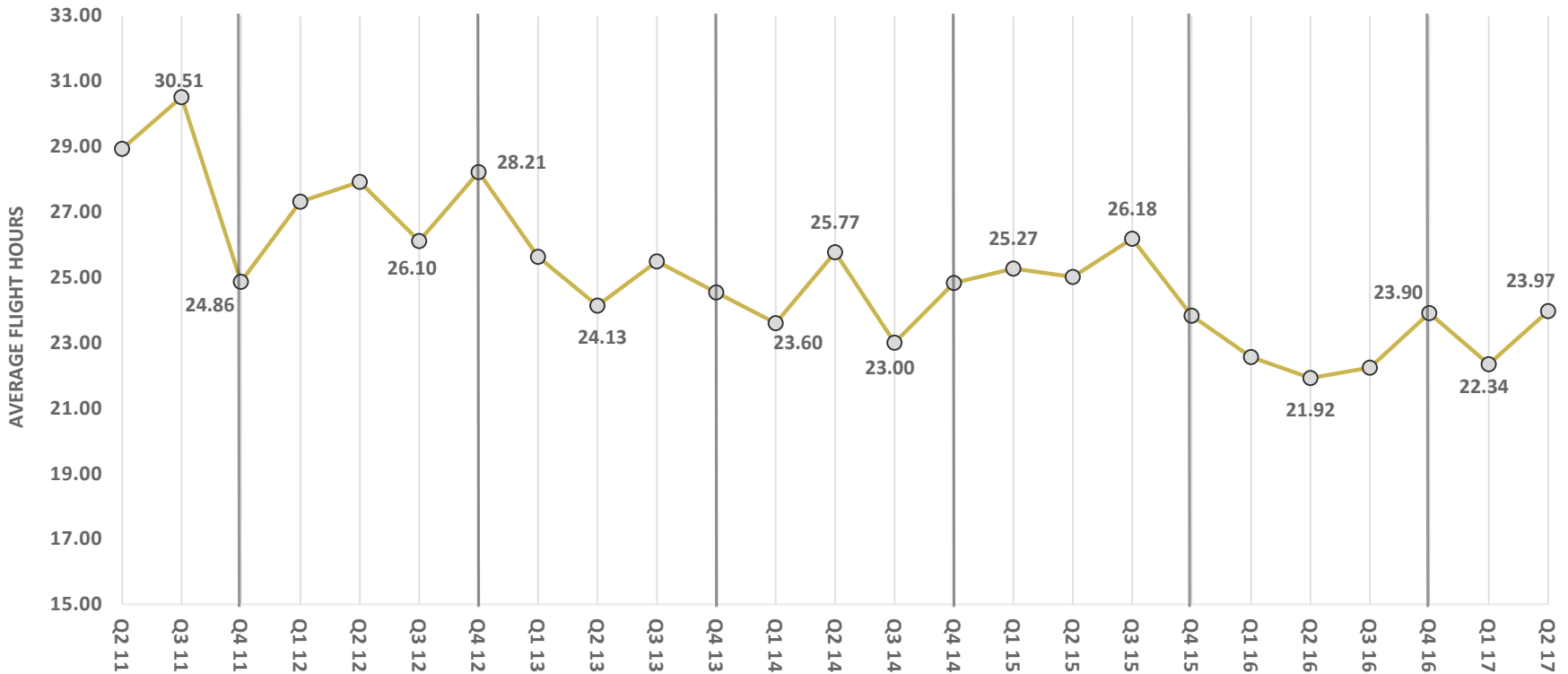
Asia-Pacific experienced one of the largest QoQ decreases, with utilization dropping (16.2%). Although these numbers are not a positive sign, the YTD increase of 10.2% indicates that the sharp QoQ decrease simply reflects an abnormally high level of flight hours in Q1.



Q2 2017 Flight Hour Activity by Region—Central America

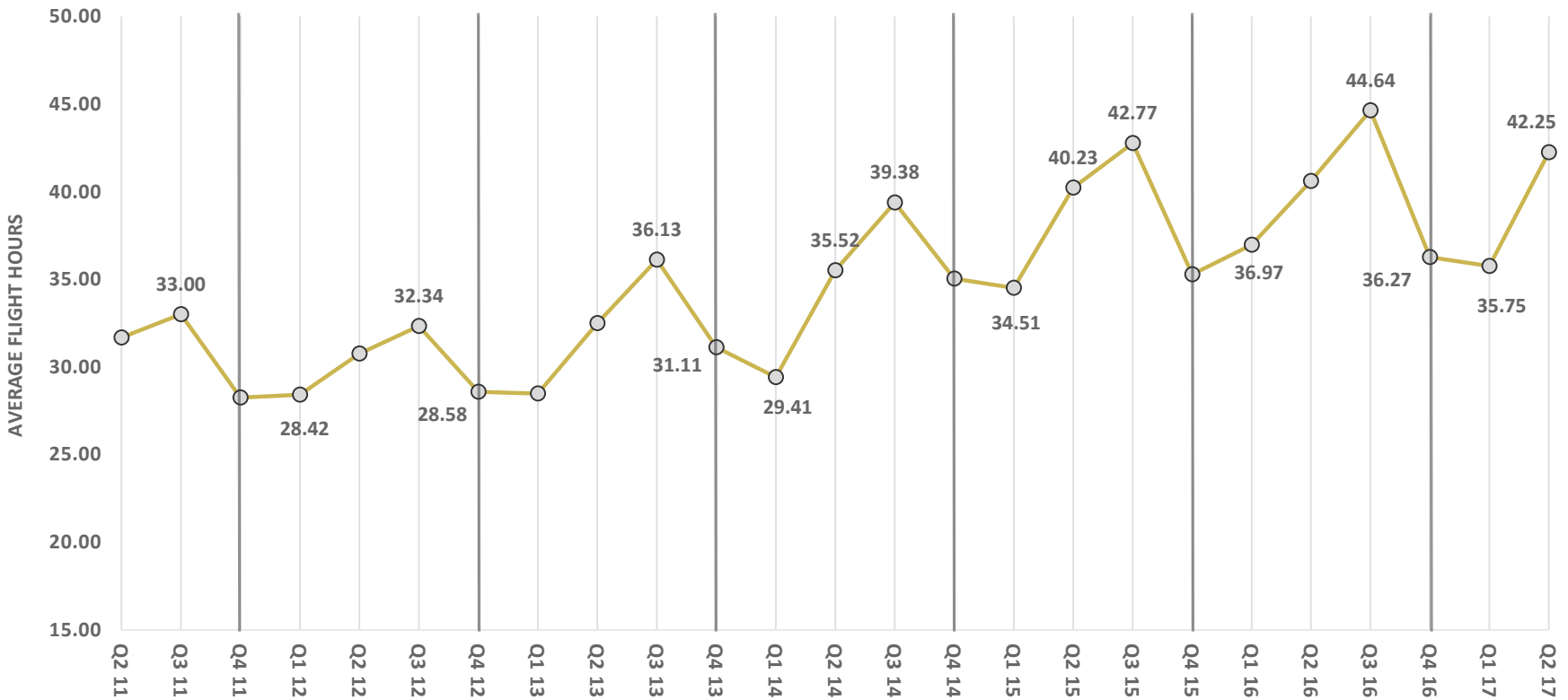


Central America reported a strong Q2, with utilization increases of 7.3% QoQ and 9.4% YoY. These results are consistent with the previous six quarters of minimal volatility. This region is expected to be significantly influenced by the upcoming North American Free Trade Agreement (NAFTA) negotiations.



Q2 2017 Flight Hour Activity by Region—Europe

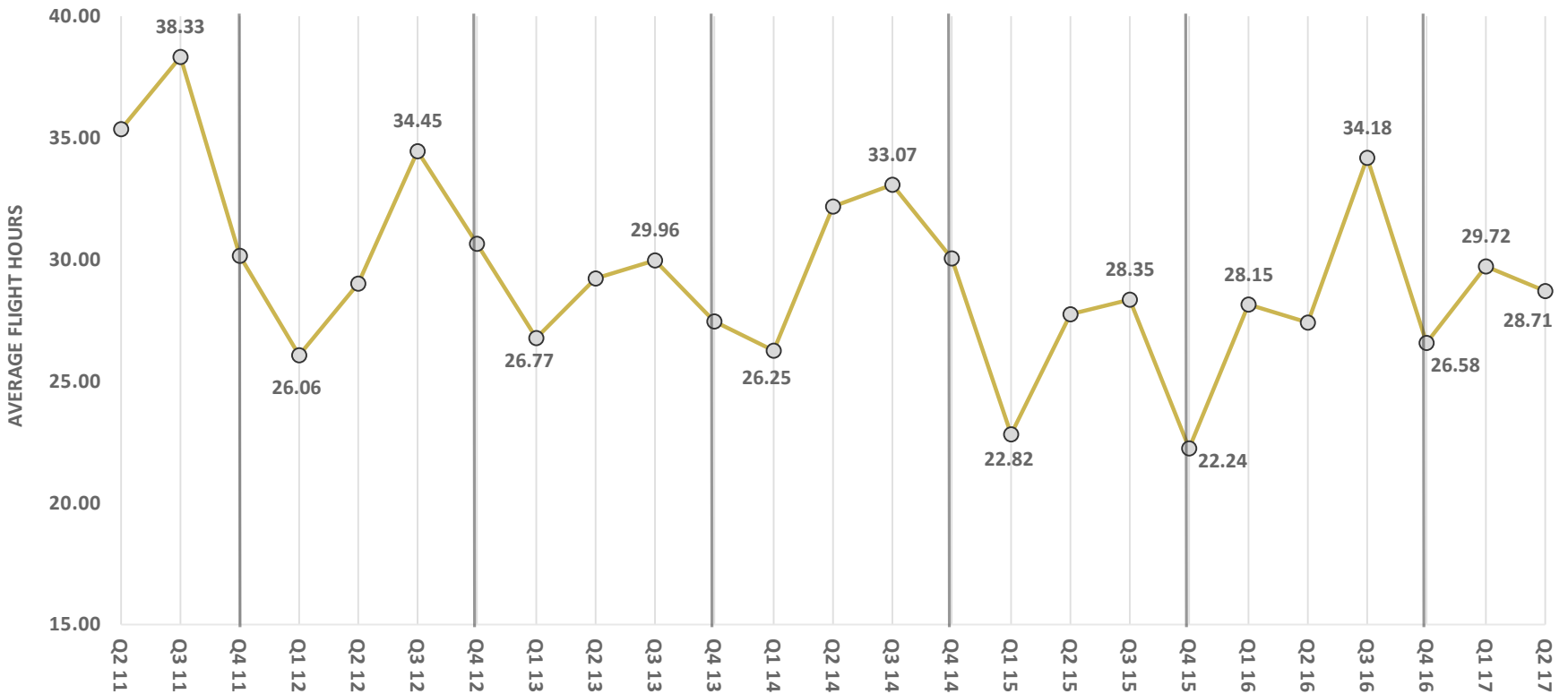
Following several consecutive quarters of decreased flight activity, Europe reported an 18.2% increase in utilization QoQ and a 4.1% increase YoY for Q2 2017. These numbers reflect a continued return to normal and strengthening economy for most countries in the region.



Q2 2017 Flight Hour Activity by Region—Middle East

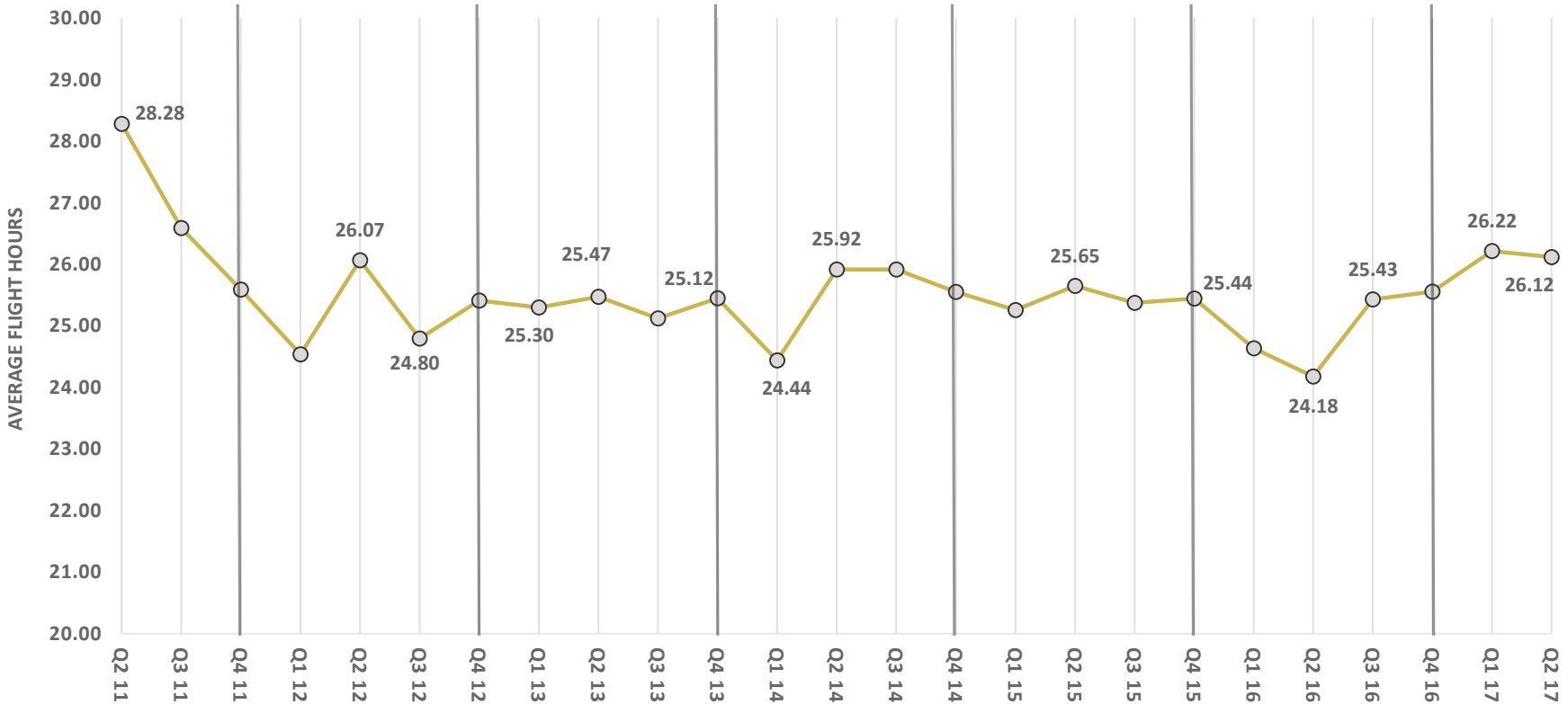


The Middle East reported mixed results for Q2 2017. The region showed a (3.4%) decrease QoQ and a 4.7% increase YoY in utilization. These conflicting results reflect consistent volatility in this region.



Q2 2017 Flight Hour Activity by Region—North America

North America reported a modest Q2, with flight hours decreasing (0.4%) QoQ. Although QoQ numbers were virtually flat, overall utilizations increased 8.0% YoY. These numbers remain consistent with the relatively level trend in North American flight hours.



Q2 2017 Flight Hour Activity by Region—South America

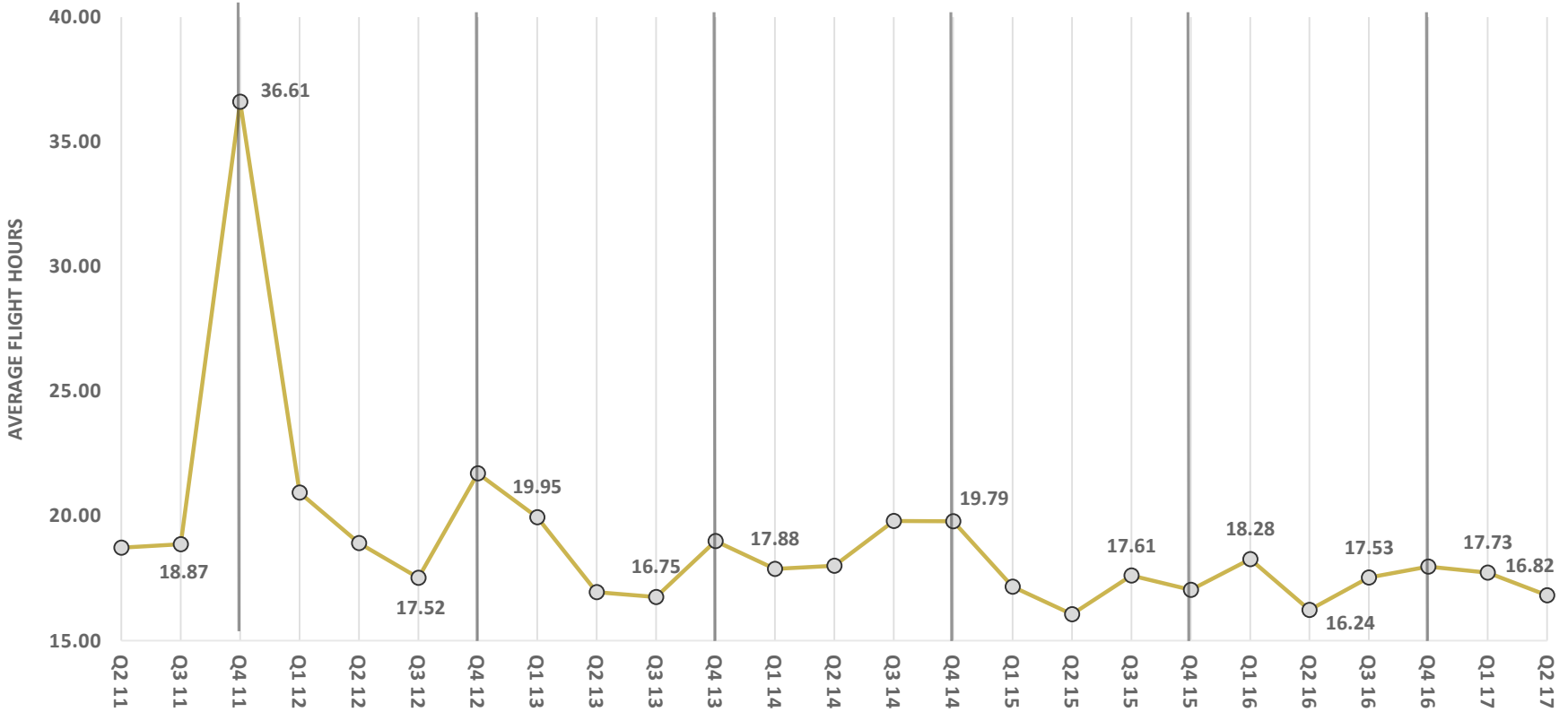


South America reported only a slight change in utilization in Q2 2017. Flight hours decreased (5.2%) QoQ but increased 3.6% YoY. Economic and political struggles continue in this region.

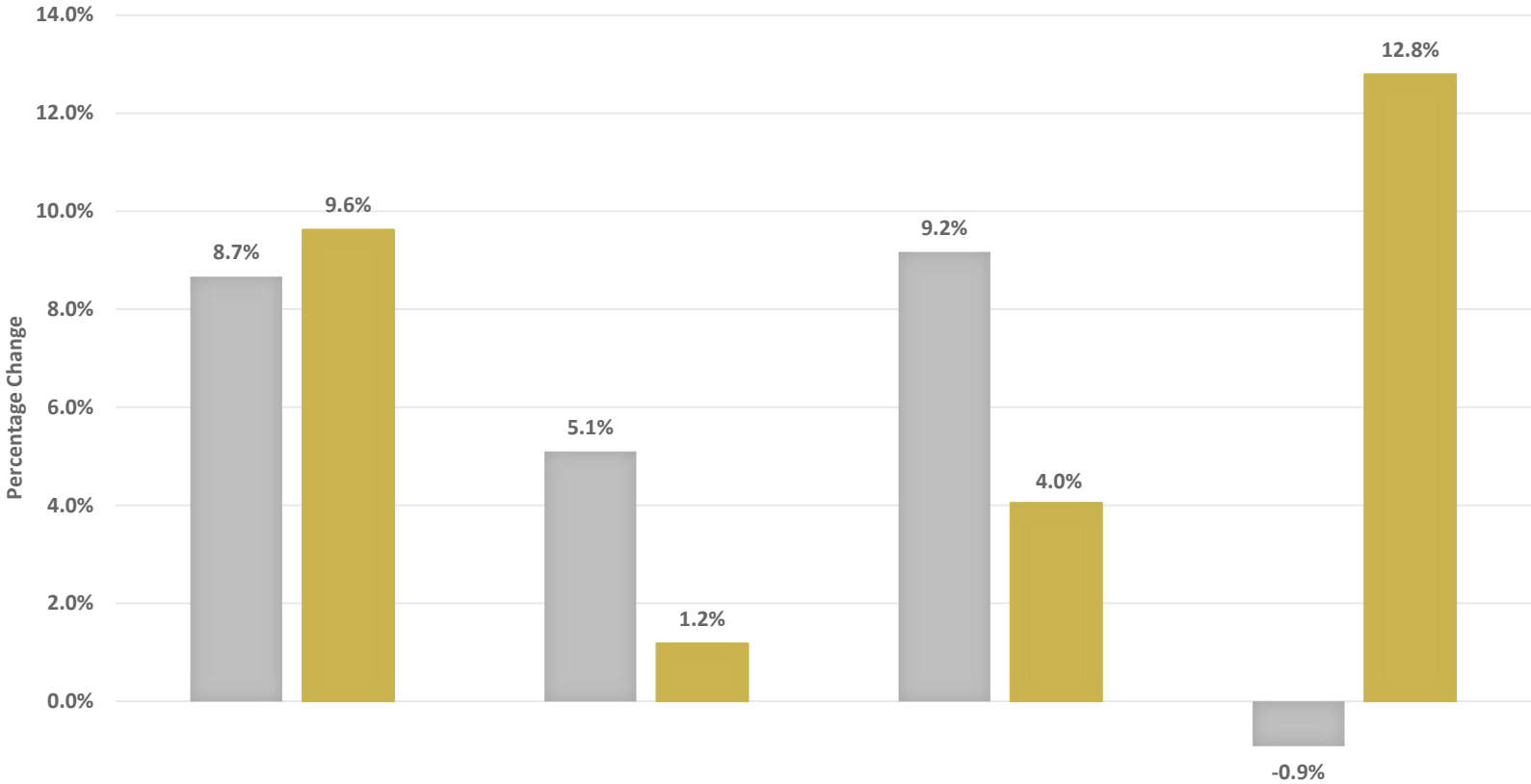
-5.2%
QoQ

3.6%
YoY

0.1%
YTD

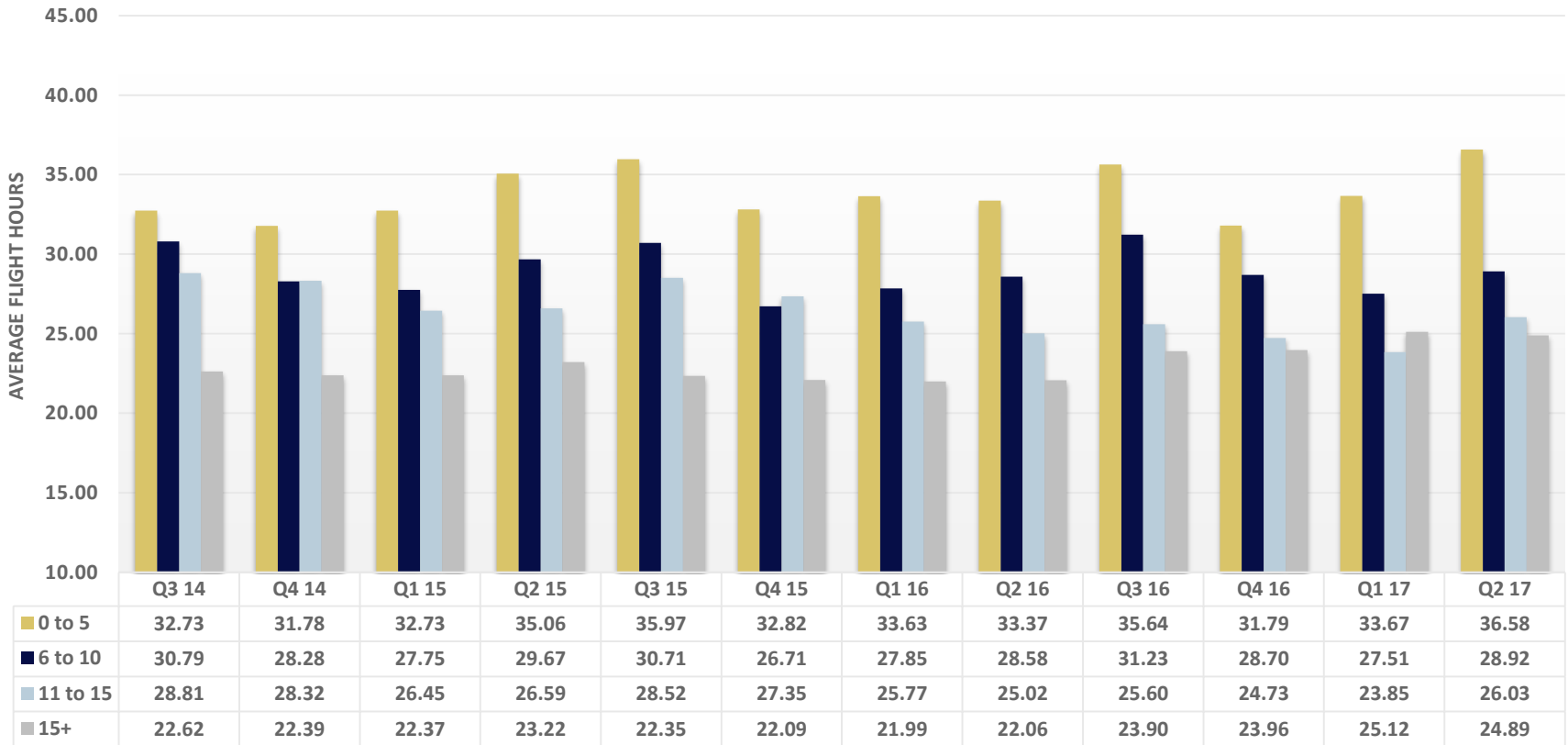
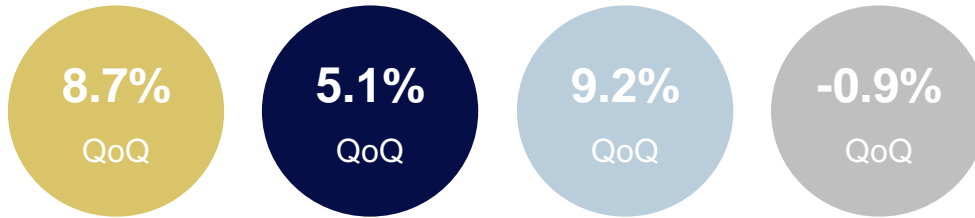


Q2 2017 Flight Hour Activity by Age

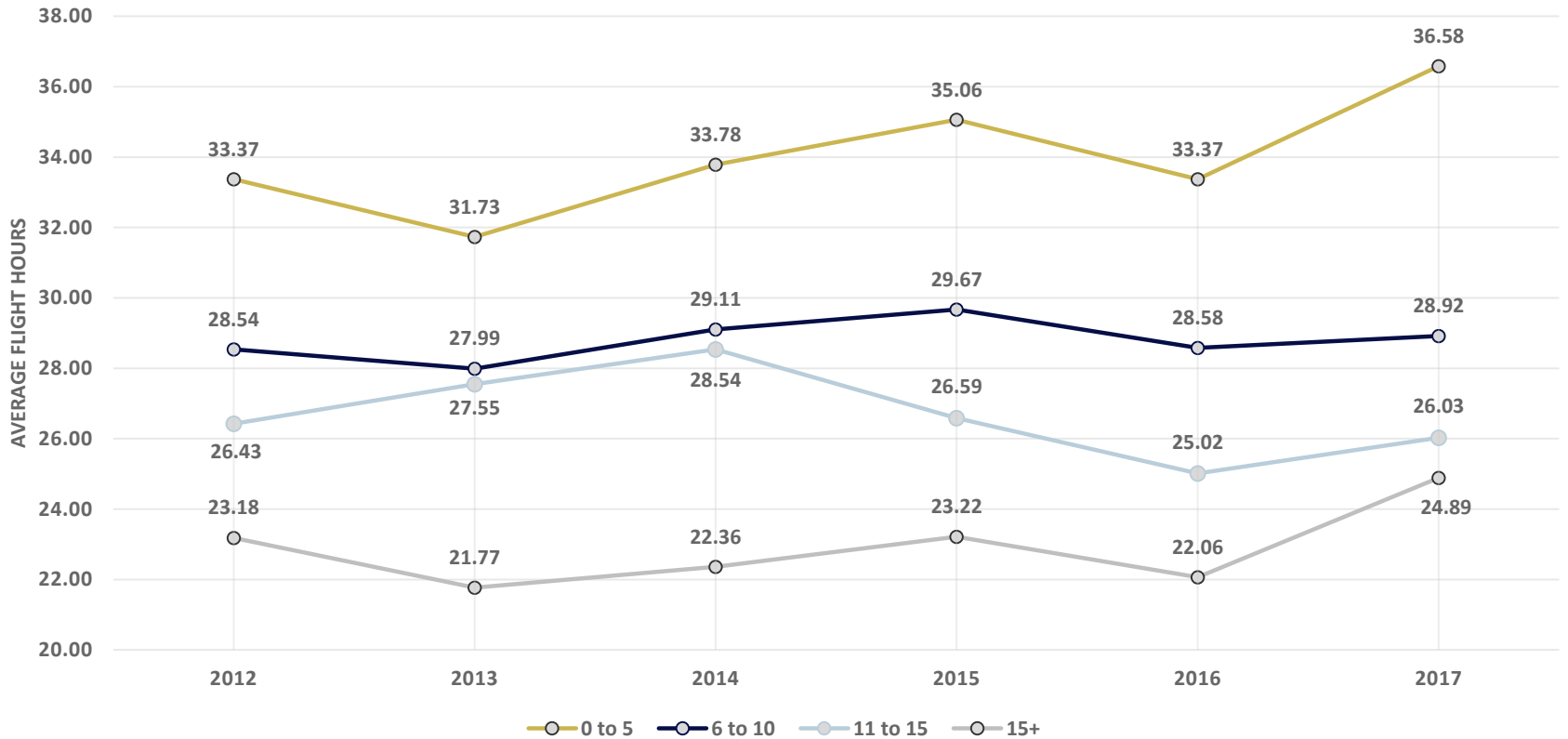
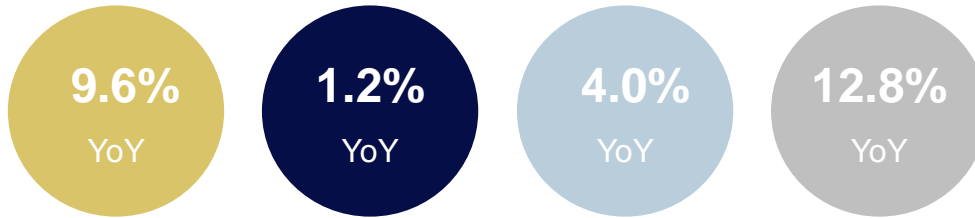


	0 to 5	6 to 10	11 to 15	15+
■ QoQ Change	8.7%	5.1%	9.2%	-0.9%
■ YoY Change	9.6%	1.2%	4.0%	12.8%

Q2 2017 Flight Hour Activity by Age QoQ

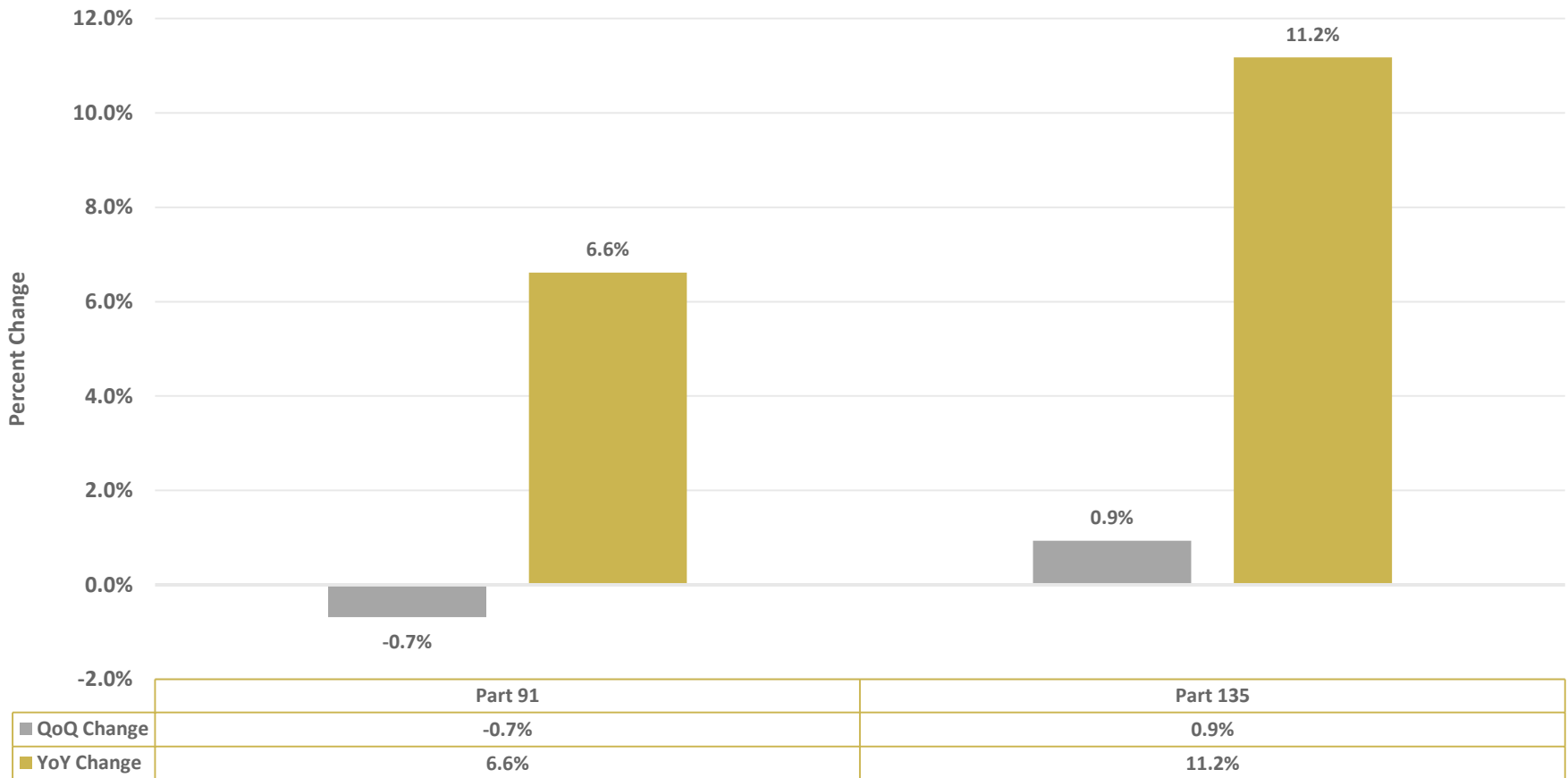


Q2 2017 Flight Hour Activity by Age YoY



Q2 2017 Flight Hour Activity by Operator Type

FAR Part 91 operators and FAR Part 135 operators follow regulations defined by the U.S. Federal Aviation Administration (FAA) for operation of aircraft. FAR Part 91 governs the operation of non-commercial aircraft. FAR Part 135 governs certain types of commercial aircraft, such as non-scheduled charter and air-taxi operations.

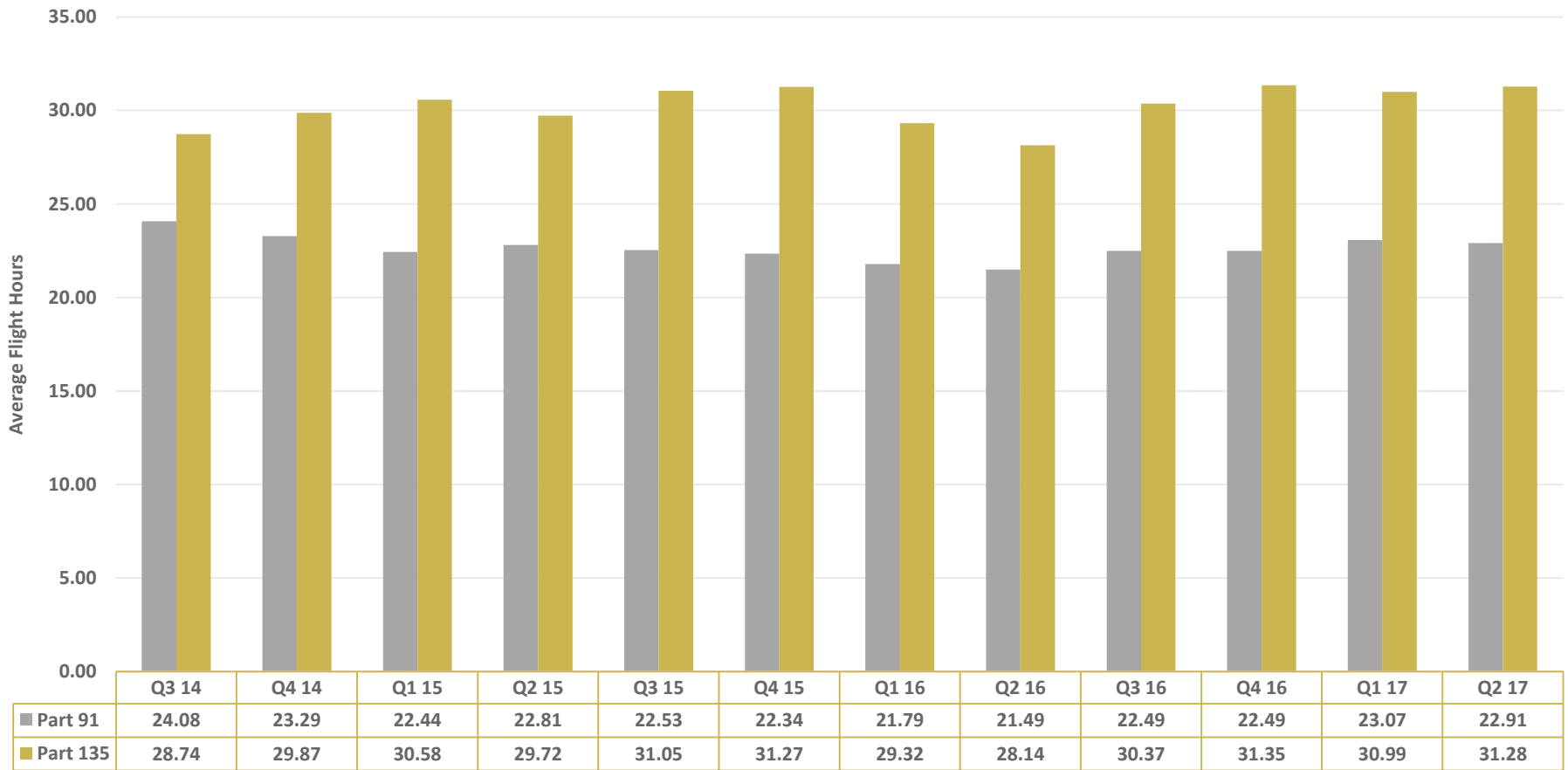


Q2 2017 Flight Hour Activity by Operator Type QoQ



-0.7%
QoQ

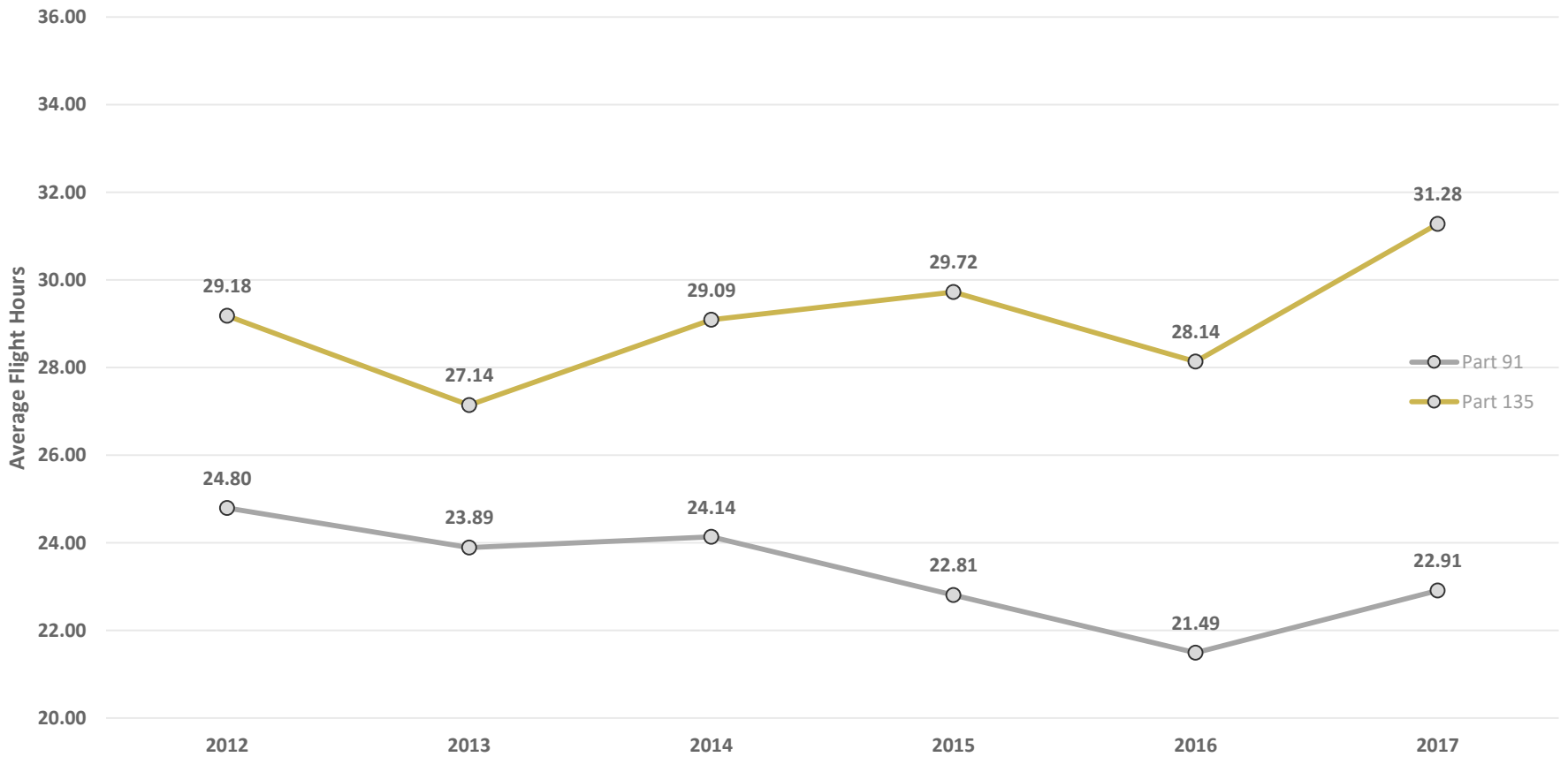
0.9%
QoQ



Q2 2017 Flight Hour Activity by Operator Type YoY

6.6%
YoY

11.2%
YoY



SCORING LEGEND

Performance History	Score Range
Both Report & Pay W/I Terms	800
Report and/or Pay 1–30 Days Late	600–799
Report and/or Pay 31–60 Days Late	450–599
Report and/or Pay 61–90 Days Late	400–449
Report and/or Pay >90 Days Late	51–399
Too New or Incomplete Data	0–4

***12-MONTH TREND LEGEND**

+4	Improved by four aging periods	-1	Worse by one aging period
+3	Improved by three aging periods	-2	Worse by two aging periods
+2	Improved by two aging periods	-3	Worse by three aging periods
+1	Improved by one aging period	-4	Worse by four aging periods
FLAT	No significant change	NEW	New rating (<12-month history)

CPS Trending by Industry



CPS TREND BY INDUSTRY - Q2 2017

Industry	Q2 2017	Trend*	Q1 2017	3-MONTH CHANGE		Q2 2016	12-MONTH CHANGE	
	Score		Score	Points	%	Score	Points	%
Advertising Average	603	+1	603	0	0.0%	550	53	9.6%
Agriculture Average	674	FLAT	650	24	3.6%	667	7	1.1%
Automotive Average	621	FLAT	609	12	2.0%	680	(59)	-8.6%
Aviation Average	591	-1	594	(3)	-0.5%	607	(17)	-2.7%
Business Services Average	659	FLAT	660	(0)	0.0%	618	41	6.7%
Construction Average	641	FLAT	658	(17)	-2.6%	685	(44)	-6.4%
Construction and Financial Services Joint Average	700	NEW	700	0	0.0%			
Consumer Goods Average	656	FLAT	669	(13)	-1.9%	698	(42)	-6.1%
Education Average	502	-1	516	(14)	-2.8%	700	(198)	-28.3%
Entertainment, Recreation, and Hobbies Average	716	FLAT	645	71	11.0%	646	71	10.9%
Financial Services Average	671	FLAT	651	20	3.1%	664	6	1.0%
Food And Beverage Distribution Average	700	NEW	600	100	16.7%			
Food Manufacturing Average	725	NEW	750	(25)	-3.3%			
Food Manufacturing / Distribution / Services Average	694	FLAT	638	56	8.8%	678	16	2.3%
General Average	617	+1	608	10	1.6%	597	21	3.4%
Government Average	649	FLAT	697	(48)	-6.8%	683	(34)	-4.9%
Healthcare Average	626	FLAT	639	(13)	-2.1%	633	(7)	-1.2%
Law Average	637	FLAT	624	12	2.0%	650	(14)	-2.1%
Manufacturing Average	668	FLAT	677	(9)	-1.3%	660	8	1.2%
Membership and Non-Profit Organizations Average	700	FLAT	615	85	13.8%	740	(40)	-5.4%
Power & Energy Average	663	FLAT	661	2	0.4%	630	33	5.3%
Property Management and Administration Average	600	NEW	500	100	20.0%			
Real Estate Average	645	FLAT	657	(12)	-1.8%	673	(28)	-4.2%
Security, Investigative Services & Products Average	717	FLAT	601	116	19.3%	601	116	19.3%
Technology Average	641	FLAT	643	(1)	-0.2%	653	(12)	-1.8%
Transportation Average	700	FLAT	643	57	8.9%	653	47	7.2%
Transportation & Logistics Average	712	FLAT	686	26	3.8%	686	26	3.9%
Travel and Tourism Average	692	FLAT	693	(0)	-0.1%	783	(91)	-11.6%
COMPANY Average	625	FLAT	624	1	0.2%	624	1	0.2%

CPS Trending by Selected Countries



CPS TREND BY COUNTRY BY QUARTER - Q2 2017

Country	Q2 2017	Trend*	Q1 2017	3-MONTH CHANGE		Q2 2016	12-MONTH CHANGE	
	Score		Score	Points	%	Score	Points	%
Argentina Average	590	FLAT	563	27	4.7%	522	68	13.0%
Australia Average	544	-1	544	0	0.0%	623	(79)	-12.7%
Austria Average	613	+1	598	15	2.5%	597	16	2.7%
Belgium Average	775	FLAT	725	50	6.9%	744	31	4.1%
Brazil Average	539	FLAT	546	(7)	-1.3%	532	7	1.4%
Canada Average	625	FLAT	646	(21)	-3.2%	608	17	2.7%
Chile Average	680	FLAT	680	0	0.0%	680	0	0.0%
China Average	511	-1	459	52	11.3%	617	(106)	-17.1%
Czech Republic Average	694	FLAT	703	(9)	-1.3%	714	(20)	-2.8%
France Average	644	+1	635	9	1.5%	597	47	7.9%
Germany Average	649	FLAT	623	26	4.2%	666	(17)	-2.5%
Greece Average	807	+1	707	100	14.1%	699	108	15.5%
Guatemala Average	707	+1	549	158	28.8%	551	156	28.3%
Hong Kong Average	661	FLAT	651	10	1.5%	604	57	9.5%
Hungary Average	524	+1	491	33	6.8%	401	123	30.8%
India Average	455	+1	488	(33)	-6.7%	423	32	7.7%
Indonesia Average	392	FLAT	250	142	56.8%	150	242	161.3%
Ireland Average	629	FLAT	600	29	4.8%	600	29	4.8%
Italy Average	414	-2	391	23	5.8%	600	(187)	-31.1%
Luxembourg Average	585	-1	461	124	26.8%	669	(84)	-12.6%
Malta Average	520	FLAT	545	(25)	-4.7%	566	(47)	-8.2%
Morocco Average	700	+3	700	0	0.0%	352	348	99.0%
Netherlands Average	700	FLAT	767	(67)	-8.7%	667	33	5.0%
New Zealand Average	302	-2	348	(46)	-13.2%	450	(148)	-32.8%
Poland Average	750	FLAT	750	0	0.0%	650	100	15.4%
Portugal Average	451	+2	430	21	4.8%	384	66	17.3%
Qatar Average	400	-2	700	(300)	-42.9%	600	(200)	-33.3%
Russian Federation Average	4	NLR	4	0	0.0%	4	0	0.0%
Saudi Arabia Average	623	+1	621	2	0.4%	559	64	11.5%
South Africa Average	650	+1	613	37	6.0%	515	134	26.1%
South Korea Average	750	+2	750	0	0.0%	425	325	76.5%
Spain Average	533	-1	533	0	0.1%	625	(91)	-14.6%
Sweden Average	675	FLAT	700	(25)	-3.6%	633	42	6.6%
Switzerland Average	656	+1	606	50	8.2%	581	75	12.9%
Thailand Average	558	+1	399	159	39.8%	402	156	38.8%
Uganda Average	700	+1	700	0	0.0%	500	200	40.0%
Ukraine Average	500	+1	450	50	11.1%	403	97	24.1%
United Arab Emirates Average	609	+1	595	14	2.3%	591	18	3.0%
United Kingdom Average	673	FLAT	666	7	1.1%	632	41	6.5%
United States Average	648	FLAT	643	5	0.8%	651	(3)	-0.5%
Venezuela Average	501	-1	515	(14)	-2.8%	612	(111)	-18.2%
COMPANY Average	625	FLAT	624	1	0.2%	624	1	0.2%

CPS 12-MONTH TREND BY CABIN SIZE - Q2 2017

Cabin Size	Q2 2017	Trend*	Q1 2017	3-MONTH CHANGE		Q2 2016	12-MONTH CHANGE	
	Score		Score	Points	%	Score	Points	%
Large Cabin Average	608	FLAT	614	(6)	-0.9%	667	(59)	-8.8%
Medium Cabin Average	629	FLAT	624	6	0.9%	628	1	0.1%
Small Cabin Average	617	FLAT	603	14	2.3%	630	(13)	-2.1%
Helicopter Average	578	FLAT	568	10	1.8%	587	(9)	-1.5%
COMPANY Average	625	FLAT	624	1	0.2%	624	1	0.2%



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