



CORPORATE OVERVIEW

MAINTENANCE
PROGRAMS

PARTS &
LEASING

SOFTWARE

ADVISORY
SERVICES

AVIATION
CAPITAL

The background features a dark blue, moody sky filled with soft, white clouds. A faint, semi-transparent globe is visible in the center-right, with its grid lines and continents barely discernible. The overall aesthetic is professional and modern.

**INNOVATION, FLEXIBILITY
& CUSTOMER ADVOCACY**

ABOUT JSSI

FOUNDED IN 1989 and headquartered in Chicago, Jet Support Services, Inc. (JSSI) is the leading independent provider of hourly cost maintenance (HCM) programs to the business aviation industry. Today, we support over **30%** of the global business jet fleet with over **6,000** aircraft on maintenance programs and software platforms.

JSSI's mission is to simplify the economic and technical complexity of aircraft maintenance.

JSSI's HCM programs cover over 300 different makes and models of business aircraft, including jets, turbo-props, and helicopters.

Over the last decade, JSSI has constructed a portfolio of complementary business lines that support owners, operators, and maintenance teams across the entire lifecycle of ownership - including parts procurement, maintenance tracking software, advisory services, and aircraft financing.

JSSI STORY

1989

JSSI is Founded

First Independent Provider of Hourly Cost Maintenance Programs

Pioneers Pro-Rata Program

2008

JSSI is Acquired by the Book Family & 1848 Capital Partners

2014

Launches JSSI Parts & Leasing

2018

Acquires Conklin & de Decker

2020

GTCR Invests in JSSI

2022

Genstar Capital Joins GTCR as Investor in JSSI



2024

JSSI Celebrates 35 Years!

1997

Offers First Airframe Program and Trademarks "Tip-to-Tail" Program

2013

Enrolls the VistaJet Fleet onto Hourly Cost Maintenance Programs

2017

Launches JSSI Advisory Services

2019

Awarded Deloitte US Best Managed Company Award

2021

Acquires SierraTrax and Traxxall, two leading maintenance tracking software platforms

2023

Acquires Shearwater Global Capital
Launches JSSI Aviation Capital



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BENEFIT FROM OUR SCALE



WE SUPPORT OVER **30%** OF THE GLOBAL BUSINESS JET FLEET.



GLOBAL FOOTPRINT & LOCAL SUPPORT

Worldwide network of technical experts, product line specialists and account managers to support our global client base.

LOCAL PRESENCE IN
80+ COUNTRIES